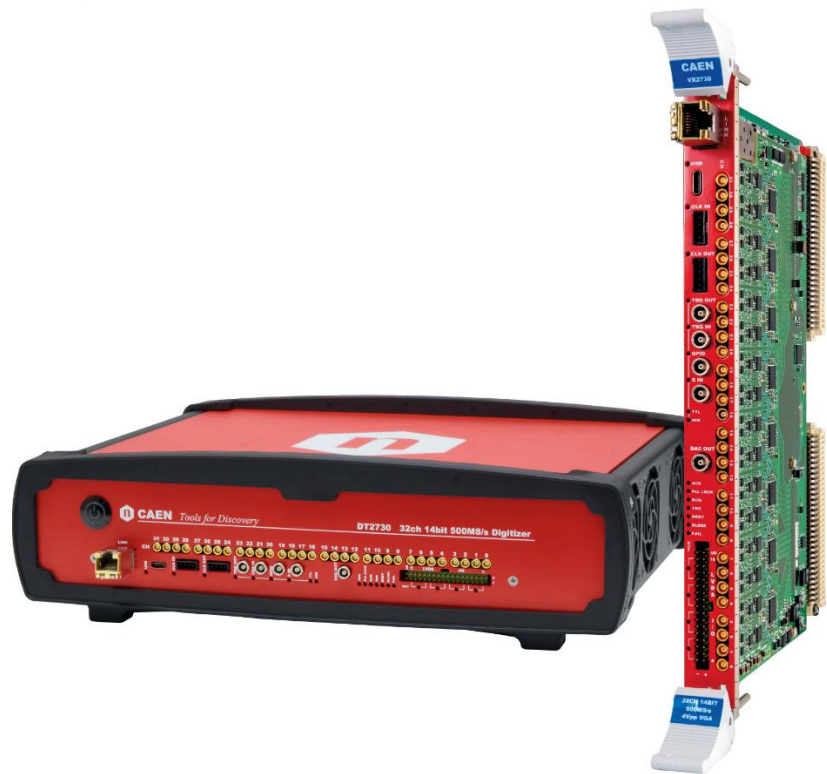




Rev. 8 - December 22nd, 2025

# 2730 Digitizer User Manual

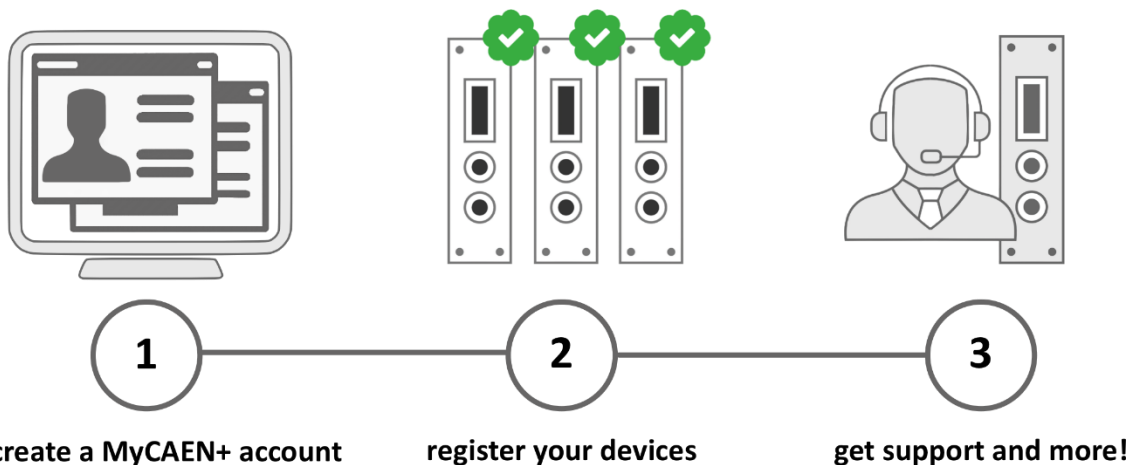
First Installation and Web Interface



# Register your device

Register your device to your **MyCAEN+** account and get access to our customer services, such as notification for new firmware or software upgrade, tracking service procedures or open a ticket for assistance. **MyCAEN+** accounts have a dedicated support service for their registered products. A set of basic information can be shared with the operator, speeding up the troubleshooting process and improving the efficiency of the support interactions.

**MyCAEN+** dashboard is designed to offer you a direct access to all our after sales services. Registration is totally free, to create an account go to <https://www.caen.it/become-mycaenplus-user> and fill the registration form with your data.



<https://www.caen.it/become-mycaenplus-user/>

## Purpose of the Document



This User Manual contains the description and all the instructions for the hardware installation of the 2730 digitizer, the description of the Web Interface service utility (v1.3.2 or higher), and a getting started section to get waveforms from the device in a few steps by using the Scope firmware and the WaveDump2 DAQ software.

## Change Document Record

Date	Revision	Changes
July 21 <sup>st</sup> , 2023	00	Initial release.
September 20 <sup>th</sup> , 2023	01	Added preliminary power requirements in Chap 2 and Sec. 5.1.
October 30 <sup>th</sup> , 2023	02	Updated the Noise specification in Chap. 2.
March 07 <sup>th</sup> , 2024	03	Updated Sec. <b>Reference Documents</b> . Updated Vx2730 weight specification in Chap. 2. Updated <b>Tab.3.2</b> . Added a note in Sec. <b>10.2</b>
September 19 <sup>th</sup> , 2024	04	Updated Chap. 2, <b>Tab. 10.5</b> , Sec. <b>10.10</b> , <b>Fig. 10.16</b> . Added references to the new CAEN Toolbox software utility in Sec. <b>10.11</b> and Sec. <b>10.11.1</b> .
November 4 <sup>th</sup> , 2024	05	Updated CAEN DPP firmware information in Chap. 2.
July 8 <sup>th</sup> , 2025	06	Updated technical specifications in Chap. 2. Added Sec. <b>10.12.1</b> .
October 29 <sup>th</sup> , 2025	07	Reviewed Chap. 10 to align with the Web Interface rev. 1.3.2. Added preliminary information about 16-channel versions. Updated Sec. <b>10.6.1</b> , Sec. <b>10.11</b> , Sec. <b>10.12</b> , Sec. <b>10.12.1</b> .
December 22 <sup>nd</sup> , 2025	08	Updated Clock/Sync and weight specifications in Chap. 2. Added 2730B power requirements in Chap. 2 and Sec. 5.1. Updated Sec. <b>10.12.1</b> .

## Symbols, Abbreviated Terms, and Notations

BIOS	Basic Input-Output System
DAQ	Data Acquisition
DPP	Digital Pulse Processing
NDIS	Network Driver Interface Specification
PID	Product Identifier
PUC	Product Unlock Code

## Reference Documents

- [RD1] DS7783 – 2730 Digitizer Data Sheet
- [RD2] UM7934 – WaveDump2 User Manual
- [RD3] UM5960 – CoMPASS User Manual
- [RD4] GD9764 – CAEN FELib Library User Guide
- [RD5] UM11111 – CAEN Toolbox User Manual

<https://www.caen.it/support-services/documentation-area/>

## Manufacturer Contacts



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## Limitation of Responsibility

If the warnings contained in this manual are not followed, CAEN will not be responsible for damage caused by improper use of the device. The manufacturer declines all responsibility for damage resulting from failure to comply with the instructions for use of the product. The equipment must be used as described in the user manual, with particular regard to the intended use, using only accessories as specified by the manufacturer. No modification or repair can be performed.

## Disclaimer

No part of this manual may be reproduced in any form or by any means, electronic, mechanical, recording, or otherwise, without the prior written permission of CAEN spa.

The information contained herein has been carefully checked and is believed to be accurate; however, no responsibility is assumed for inaccuracies. CAEN spa reserves the right to modify its product specifications without giving any notice; for up-to-date information, please visit [www.caen.it](http://www.caen.it).

## Made in Italy

We remark that all our boards have been designed and assembled in Italy. In a challenging environment where a competitive edge is often obtained at the cost of lower wages and declining working conditions, we proudly acknowledge that all those who participated in the production and distribution process of our devices were reasonably paid and worked in a safe environment (this is true for the boards marked "MADE IN ITALY", while we cannot guarantee for third-party manufactures).



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# 1 Safety Notices

**N.B. Before starting any operation, the “Precautions for Handling, Storage and Installation” document provided with the product must be carefully read.**

The following HAZARD SYMBOLS may be reported on the unit:

	Caution: Refer to the product manual
	Caution: Risk of electrical shock
	Protective conductor terminal
	Earth (Ground) Terminal
	Alternating Current
	Three-Phase Alternating Current

The following symbol may be reported in the present manual:



General warning statement

The symbol could be followed by the following terms:

- **DANGER:** Indicates a hazardous situation that, if not avoided, will result in serious injury or death.
- **WARNING:** Indicates a hazardous situation that, if not avoided, could result in death or serious injury.
- **CAUTION:** Indicates a situation or condition that, if not avoided, could cause physical injury, or damage the product and/or its environment.

**GENERAL:**

**CAUTION:** Avoid potential hazards.



**USE THE PRODUCT ONLY AS SPECIFIED.  
ONLY QUALIFIED PERSONNEL SHOULD PERFORM SERVICE  
PROCEDURES**

**CAUTION:** Avoid Electric Overload.



**TO AVOID ELECTRIC SHOCK OR FIRE HAZARD, DO NOT POWER A LOAD  
OUTSIDE OF ITS SPECIFIED RANGE**

**CAUTION:** Avoid Electric Shock.



**TO AVOID INJURY OR LOSS OF LIFE, DO NOT CONNECT OR DISCONNECT  
CABLES WHILE THEY ARE CONNECTED TO A VOLTAGE SOURCE**

**CAUTION:** Do Not Operate in Wet/Damp Conditions.



**TO AVOID ELECTRIC SHOCK, DO NOT OPERATE THIS PRODUCT IN WET  
OR DAMP CONDITIONS**

**CAUTION:** Do Not Operate in an Explosive Atmosphere.



**TO AVOID INJURY OR FIRE HAZARD, DO NOT OPERATE THIS  
PRODUCT IN AN EXPLOSIVE ATMOSPHERE**

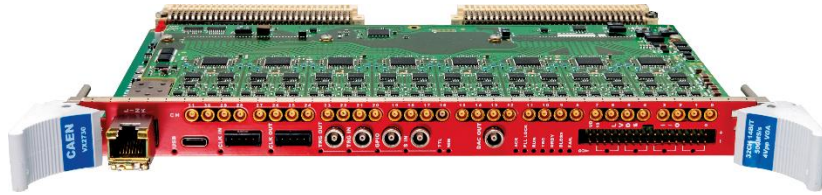


**THIS DEVICE SHOULD BE INSTALLED AND USED BY A SKILLED  
TECHNICIAN ONLY OR UNDER HIS SUPERVISION**



**DO NOT OPERATE WITH SUSPECTED FAILURES.  
IF YOU SUSPECT THIS PRODUCT TO BE DAMAGED, PLEASE CONTACT  
THE TECHNICAL SUPPORT**

**VME MODULES:**



**CAUTION:** This product needs proper cooling.



**USE ONLY CRATES WITH FORCED COOLING AIR FLOW SINCE OVERHEATING MAY DEGRADE THE MODULE PERFORMANCE!**



**DO NOT USE THE VX2730/VX2730B/V2730B DIGITIZER WITH VME8001, VME8002, VME8004, AND VME8004A CRATES AS OVERHEATING MAY DAMAGE THE MODULE!**

**CAUTION:** This product needs proper handling.

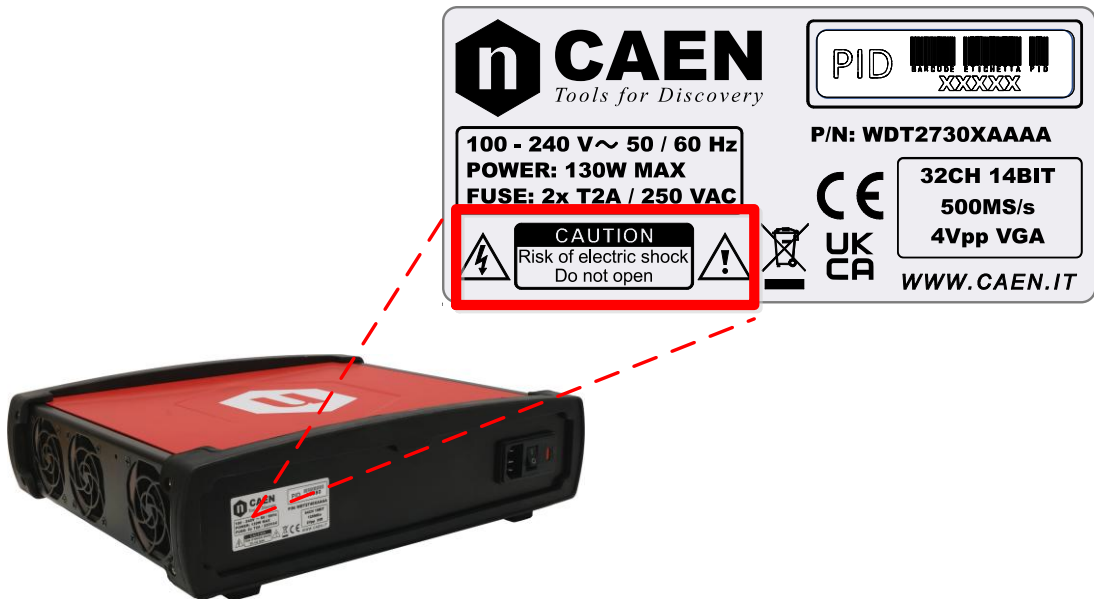


**THE VME DIGITIZER DOES NOT SUPPORT LIVE INSERTION (HOT-SWAP)! REMOVE OR INSERT THE BOARD WHEN THE CRATE IS POWERED OFF!**



**ALL CABLES MUST BE REMOVED FROM THE FRONT PANEL BEFORE EXTRACTING THE BOARD FROM THE CRATE!**

**DESKTOP MODULES:**



**DANGER:** This product has high voltage inside. Opening the device exposes the high-voltage parts.



**TO AVOID ELECTRIC SHOCK OR FIRE HAZARD, DO NOT OPERATE THIS PRODUCT WITH COVERS OR PANELS REMOVED!**

# 2 Technical Specifications

<b>ANALOG INPUTS</b>	<b>Number of Channels</b> 16, 32 Single-ended	<b>Impedance</b> 50 Ω	<b>Connector</b> MCX
	<b>Full-Scale Range</b> $4 V_{pp} \div 0.2 V_{pp}$	<b>DC Offset</b> Adjustable in the $\pm 2.5V$ range independently on each channel	<b>Bandwidth (-3 dB)</b> 250 MHz guaranteed for Gain $\geq 2$
<b>DIGITAL CONVERSION</b>	<b>Resolution</b> 14 bits	<b>Sampling Rate</b> 500 MS/s (simultaneously on each channel)	
<b>SYSTEM PERFORMANCE</b>	<b>ENOB (Typ.)</b> 10.5 (@50MHz, -3dB, Gain x2)	<b>RMS (Typ.)</b> 2.4 LSB RMS (@Gain x2)	
<b>DIGITAL I/O</b>	<b>LVDS I/O</b> <ul style="list-style-type: none"> <li>16 differential pairs</li> <li>Sw programmable I/O function (individual self-trigger outputs, trigger validations, Veto, Busy, Start, Stop, Pattern Input, etc.)</li> <li>LVDS</li> <li><math>Z_{diff} = 100 \Omega</math> (when set as inputs)</li> <li>2.54mm 34-pin AMPMODU Mod II male connector</li> </ul>	<b>TRG-IN/TRG-OUT/GPIO/S-IN</b> <ul style="list-style-type: none"> <li>General-purpose digital I/Os</li> <li>Single-ended TTL/NIM</li> <li>LEMO 00 male connector</li> <li>Sw programmable function (trigger, veto, busy, etc.) <ul style="list-style-type: none"> <li>TRG-IN/S-IN: internally terminated with 50 Ω (<math>Z_{in} = 50 \Omega</math>)</li> <li>TRG-OUT requires <math>R_t = 50 \Omega</math></li> <li>GPIO as Input must be terminated with 50 Ω</li> <li>GPIO as TTL Output requires <math>R_t = 50 \Omega</math></li> <li>GPIO as NIM Output requires <math>R_t = 50 \Omega</math> or 25 Ω</li> </ul> </li> </ul>	
	<b>ANALOG OUTPUT</b>	<ul style="list-style-type: none"> <li>SW programmable DAC output for signal inspection, pulse generation, and majority level</li> <li>14-bit Digital-to-Analog Converter (DAC)</li> <li>125 MS/s Update Rate</li> <li>LEMO 00 connector</li> <li><math>\pm 1 V @ 50 \Omega</math> load</li> <li><math>\pm 2 V @</math> hi-Z load Output Range</li> </ul>	
<b>ACQUISITION MEMORY</b>	<ul style="list-style-type: none"> <li>5 GB total DDR4 memory size (83.886 MS/ch), divisible into multiple buffers</li> <li>Maximum record length: <math>\sim 84 \text{ ms} @ 500 \text{ MS/s}</math> (total memory size divided by 2)<sup>1</sup></li> </ul>		
<b>COMMUNICATION INTERFACES</b>	<b>1 GbE</b> <ul style="list-style-type: none"> <li>Copper RJ45 or optical LC connector on SFP+ transceiver</li> <li>Protocol: TCP</li> <li>Transfer rate: 110 MB/s</li> </ul>	<b>USB 3.0</b> <ul style="list-style-type: none"> <li>USB-C type connector</li> <li>Protocol: USB 3.1 GEN1</li> <li>Transfer rate: 280 MB/s</li> </ul>	
	<b>10 GbE</b> <sup>2</sup> <ul style="list-style-type: none"> <li>Copper RJ45 or LC optical connector on SFP+ transceiver</li> <li>Protocol: UDP</li> <li>Transfer rate: 850 MB/s</li> </ul>		
<b>ACQUISITION MODES</b>	<b>Triggered Mode</b> All the channels fire simultaneously upon a global trigger generated by the Central Logic Unit receiving the trigger source signals; a zero suppression function is available	<b>Trigger Sources</b> <ul style="list-style-type: none"> <li>Software by register writing</li> <li>External upon the leading edge of The TRG-IN signal (TTL/NIM)</li> <li>Local (self-trigger) upon the channel discriminator with programmable threshold</li> </ul>	<b>Trigger Time Stamp -Scope FW</b> <ul style="list-style-type: none"> <li>Resolution: 8 ns coarse time stamp</li> <li>Counter range: 48 bits</li> <li>Full-scale range: <math>\sim 625 \text{ h}</math></li> </ul>
	<b>Streaming Readout Mode</b> Each channel autonomously identifies the ROI and uses the local trigger to get events independently on the other channels; validation logics can be configured for correlated acquisition (coincidence/anticoincidence)		<b>Trigger Time Stamp -DPP FW</b> <ul style="list-style-type: none"> <li>Resolution: 2 ns coarse time stamp, 2 ps fine timestamp</li> <li>Counter range: 48 bits</li> <li>Full-scale range: <math>\sim 156 \text{ h}</math></li> </ul>

<sup>1</sup> Value referred to the Scope firmware (minimum of two buffers admitted)

<sup>2</sup> Contact CAEN Support for information

<b>CLOCK AND SYNCHRONIZATION</b>	<b>Clock Generation</b> By default, the Digitizer’s main clocks can be optionally generated upon from the internal 50MHz or external 62.5MHz reference (CLK-IN). Onboard programmable PLL allows locking to different external frequencies.		<b>CLK-IN/CLK-OUT Connector</b> <ul style="list-style-type: none"> <li>Two differential pairs:                         <ul style="list-style-type: none"> <li>CLK, reference clock signal</li> <li>SYNC, synchronization signal (start/stop, T0, etc.)</li> </ul> </li> <li>2.54mm 4-pin AMPMODU Mod II male connector</li> <li>CLK-IN: AC-coupled LVDS, ECL, PECL, LVPECL, CML (<math>Z_{diff} = 100 \Omega</math>)</li> <li>CLK-OUT: LVDS</li> </ul>	
	<b>Clock Synchronization</b> Default 62.5MHz frequency distributed by: <ul style="list-style-type: none"> <li>Fan-out to CLK-IN</li> <li>CLK-IN/CLK-OUT Daisy chain with sw programmable CLK-OUT delay shift</li> </ul> Custom frequencies can be supported upon request		<b>Data Synchronization</b> Programmable Busy/Veto logic on differential LVDS I/O, or single-ended NIM/TTL I/O for event building	
<b>FPGA</b>	Developed by CAEN, stored in the onboard Flash Memory, and live-rebootable by Web Interface			
	<b>DPP Firmware (Shareware)</b> Pay firmware implementing a digital pulse processing algorithm: <ul style="list-style-type: none"> <li>DPP-PSD: Charge Integration, Pulse Shape Discrimination, CFD for fine timestamp</li> <li>DPP-PHA: Pulse Height Analysis</li> </ul> A license is needed for full-time work		<b>Scope Firmware (Freeware)</b> Designed for waveform recording	
<b>CAEN FIRMWARE</b>	<b>Upgrades (Free)</b> Web available CUP files for Scope and DPP firmware upgrade via Web Interface or CAEN Toolbox software			
	<b>SCI-Compiler (Shareware)</b> Pay graphical tool for User Firmware generation and compiling with CAEN Programmable Boards			
<b>USER FIRMWARE (OPEN FPGA)</b>	<b>Scope Personalization</b> Customizable features of the Scope firmware: <ul style="list-style-type: none"> <li>Common trigger</li> <li>Simultaneous waveform recording on management on 64 channels</li> <li>Trigger logic</li> <li>Wave processing</li> </ul>		<b>DPP Personalization</b> Customizable features of the DPP firmware: <ul style="list-style-type: none"> <li>Individual trigger and channel acquisition management</li> <li>DPP algorithm</li> <li>Trigger logic</li> <li>Event data information</li> </ul>	
	<b>Readout SW for CAEN Firmware (Freeware)</b> <ul style="list-style-type: none"> <li>CoPASS spectroscopy software (DPP firmware only)</li> <li>WaveDump2 (Scope firmware only)</li> </ul>		<b>SCI-Compiler for Open FPGA (Shareware)</b> Automatic generation of drivers (USB, Ethernet), libraries, and demo software for Windows®, Linux®	
<b>SOFTWARE</b>	<b>SDK and Tools (Freeware)</b> General-purpose libraries (C/Python) with demo samples for host Windows® and Linux® PC, and embedded Arm		<b>Web Interface</b> Firmware management (e.g. upgrades and on-the-fly selection of the firmware to run), board information, PLL and Ethernet configuration, board status monitoring	
<b>MECHANICAL</b>		<b>Form Factor</b>	<b>Weight</b>	<b>Dimension</b>
	<b>VX2730</b>	1-unit wide VME64X	700 g	6U x 160 mm
	<b>VX2730B</b>		690 g	
	<b>V2730B</b>	1-unit wide VME64	690 g	
	<b>DT2730/DT2730B</b>	Desktop	3120 g	338 W x 100 H x 295 L mm <sup>3</sup> (including connectors)
Desktop-rack		3170 g	19" rack mount	
<b>ENVIRONMENTAL</b>	<b>Environment</b>	Indoor use		
	<b>Operating Temperature</b>	0°C to +40°C		
	<b>Storage Temperature</b>	-10°C to +60 °C		
	<b>Operating Humidity</b>	10% to 90% RH non-condensing		
	<b>Storage Humidity</b>	5% to 90% RH non-condensing		
	<b>Pollution Degree</b>	2		
	<b>Overvoltage Category</b>	II		
	<b>EMC Environment</b>	Commercial and light industrial		
<b>IP Degree</b>	Enclosure (desktop models), not for wet location			
<b>REGULATORY COMPLIANCE</b>	<b>EMC</b> CE 2014/30/EU Electromagnetic Compatibility Directive		<b>Safety</b> CE 2014/35/EU Low Voltage Directive	

POWER REQUIREMENTS		+12V	+5V	+3.3V
	<b>VX2730</b>	0.5 A (Typ.)	4.8 A (Typ.)	8.9 A (Typ.)
	<b>VX2730B</b>	0.8 A (Typ.)	5.6 A (Typ.)	2.6 A (Typ.)
	<b>V2730B</b>	0.8 A (Typ.)	7.4 A (Typ.)	Not used
Note: The values above are preliminary and refer to a 1-GbE Scope firmware; they could vary depending on the firmware type				
<b>DT2730x</b>	Mains Powered (Max. 130 Watt @ 110/220V)			

### 3 Packaging and Compliance

The DT2730/DT2730B digitizer is available as a Desktop module housed in a metal case and two external rubber frames, one on the front and one on the rear panel, providing stand legs (module dimensions: 337 W x 96 H x 278 L mm<sup>3</sup> excluding the connectors).

The VX2730/VX2730B/V2730B digitizer is available in a 1-unit-wide VME 6U x 160mm form factor.

The device is inspected by CAEN before shipment, and it is guaranteed to leave the factory free of mechanical or electrical defects.

The content of the delivered package standardly consists of the part list shown in the table below (**Tab. 3.1**).

	Part	Description	Qt
	2730	32 Channel 14 bit 500 MS/sDigitizer module	x1
	Power supply cable (Desktop modules only)	Standard C13 Power Supply cord, L=2MT	X1
	USB cable	USB-C to USB-A 3.1 GEN 1 cable, L=1.8MT	x1
	Ethernet cable	Cat6 SSTP patch cable, L=2MT, RJ45 connector	x1
	Ethernet transceiver (mounted)	1Gb Ethernet, GLC-T compatible, copper SFP Transceiver (connector type: RJ45)	x1
	Optical transceiver (provided as spare)	10Gb/1Gb Ethernet, 850nm, optical SFP+ Transceiver	x1
	Rack kit (Desktop modules only)	2 metal brackets for rack mount (19" rack compatible) with 4 screws (type TPS 4X10 CROSS INOX DIN 965) and 4 safety black hole plugs included	-
	Documentation	UM7897 – 2730 Digitizers User Manual DS7783 – 2730 Digitizers Data Sheet	-

**Tab. 3.1:** Delivered kit content

**CAUTION:** To manage the product, consult the operating instructions provided.

When receiving the unit, the user is strictly recommended to:

- Inspect containers for damage during shipment. Report any damage to the freight carrier for possible insurance claims.
- Check that all the components received match those listed on the enclosed packing list, as in **Tab. 3.1**. (CAEN cannot accept responsibility for missing items unless we are notified promptly of any discrepancies.)
- Open shipping containers; be careful not to damage contents.
- Inspect contents and report any damage. The inspection should confirm that there is no exterior damage to the unit, such as broken knobs or connectors, and that the front panel and display face are not scratched or cracked. Keep all packing material until the inspection has been completed.
- If damage is detected, file a claim with the carrier immediately and notify CAEN service.
- If equipment must be returned for any reason, carefully repack the equipment in the original shipping container with the original packing materials if possible. Please contact the CAEN service.
- If equipment is to be installed later, place the equipment in the original shipping container and store it in a safe place until ready to install.



**DO NOT SUBJECT THE ITEM TO UNDUE SHOCK OF VIBRATIONS**



**DO NOT BUMP, DROP, OR SLIDE SHIPPING CONTAINERS**



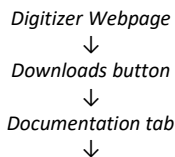
**DO NOT LEAVE ITEMS OR SHIPPING CONTAINERS UNSUPERVISED IN AREAS WHERE UNTRAINED PERSONNEL MAY MISHANDLE THE ITEMS**



**USE ONLY ACCESSORIES WHICH MEET THE MANUFACTURER'S SPECIFICATIONS**

Official documentation, firmware updates, and software tools are available on the CAEN website [www.caen.it](http://www.caen.it). Sign into your MyCAEN account before downloading.

User documentation:



Document	Content	Category
DS7783 – 2730 Digitizers Data Sheet	General information and full technical specifications	<i>Data Sheets</i>
UM7897 – 2730 Digitizers User Manual	Hardware installation, Getting Started with WaveDump2 software, and Web Interface description	<i>Manuals</i>
GD9764 – FELib Library User Guide	Full description of the new CAEN FELib SDK for CAEN Digitizers	<i>Guides</i>
x2730 Scope (doc-develop) x2730 DPP-PSD (doc-develop) x2730 Open Scope (doc develop) x2730 Open DPP (doc develop)	Description of the FELib library parameters for all the supported firmware (including Open FPGA)	<i>Digitizer Web Interface</i> ↓ <i>Parameters tab</i>
UM7934 – WaveDump2 User Manual	Description of CAEN DAQ software supporting the Scope firmware	<i>Manuals</i>
UM5960 – CoPASS User Manual	Description of CAEN DAQ software supporting the DPP firmware	<i>Manuals</i>
Documentation on 10 Gb Ethernet	How to manage the CAEN 10 GbE interface	<i>Available on request on the CAEN cloud</i>

**Tab. 3.2:** Table of web-available official documentation



**Note:** The description of the FELib library parameters for all the supported firmware (including Open FPGA), is accessible by the Web Interface (see Sec. Errore. L'origine riferimento non è stata trovata.).

# 4 PID (Product Identifier)

The PID is the CAEN product identifier, an incremental number greater than 10000 that is unique for each product. The PID is on a label affixed to the product (Fig. 4.1 and Fig. 4.2), and it is even stored in an on-board non-volatile memory readable by the Web Interface (Chap. 10).

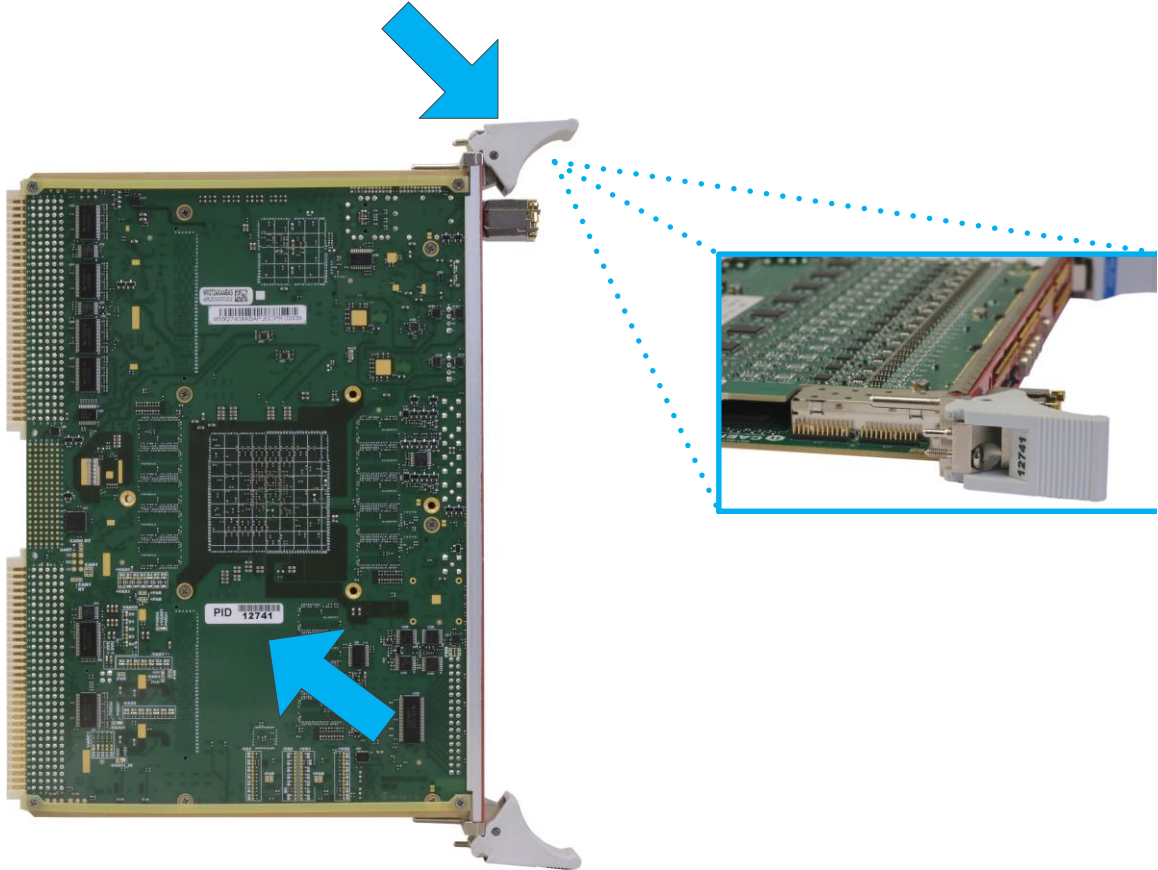


Fig. 4.1:PID location on VME Digitizer (the number in the picture is purely indicative)



Fig. 4.2:PID location on Desktop Digitizer (the number in the picture is purely indicative)

# 5 Power Requirements

## 5.1 VME Modules

The power requirements of the VME models are described in **Tab. 5.1**.

MODULE	SUPPLY VOLTAGE		
	+12 V	+5 V	+3.3 V
VX2730	0.5 A (Typ.)	4.8 A (Typ.)	8.9 A (Typ.)
VX2730B	0.8 A (Typ.)	5.6 A (Typ.)	2.6 A Typ.)
V2730B	0.8 A (Typ.)	7.4 A (Typ.)	Not used

**Tab. 5.1:** VME digitizers' power requirements



**Note:** The values refer to 1-GbE Scope firmware and could be different depending on the firmware type.

## 5.2 Desktop Modules

The desktop Digitizer is powered by an internal 100/240V ~ 50 / 60Hz AC/AC stabilized power supply (130W max.). Input safety is up to two fuses T2A / 250 VAC. The power supply cord is included in the delivered kit (see **Tab. 3.1**), and it is connected to the equipment using an IEC C14 connector on the rear panel. The power cord is a standard wall IEC C13.

MODULE	POWER SUPPLY
DT2730 / DT2730B	AC input: 100/240V ~ 50 / 60Hz Power: 130W max.

**Tab. 5.2:** Desktop Digitizers' power specifications

# 6 Cooling Management

The Digitizer can operate in an environment with a temperature range of  $0^{\circ}\text{C} \div +40^{\circ}\text{C}$  [RD1].

The desktop modules are equipped with airflow fans installed onboard. The VME modules must be operated in ventilated crates as recommended in Chap. 1.



**EXTERNAL FANS MUST BE USED WHEN THE BOARD IS INSTALLED IN A SETUP WITH POOR AIRFLOW**

The User must take care to provide proper cooling to the board with an external fan if the board is used in an enclosure or if the board is installed in a setup with poor airflow.

Excessive temperature will, in the first instance, reduce the performance and the quality of the measurements and can also damage the board.

If the board is stored in a cold environment, please check for water condensation before powering on.

## 6.1 Cleaning Air Vents

CAEN recommends occasionally cleaning the air vents on all vented sides of the board. Lint, dust, and other foreign matter can block the vents and limit the airflow. Be sure to power off the board and disconnect it from the power by physically detaching the power cord before cleaning the air vents and following the general cleaning safety precautions.



**IT IS UNDER THE RESPONSIBILITY OF THE CUSTOMER FOR NON-COMPLIANT USE OF THE PRODUCT**

# 7 Temperature Protection

To preserve hardware from damage, the Digitizer implements automatic protection from over-temperature events. The temperatures of the critical components can be constantly monitored by the Web Interface (see Sec. 10.5.4) or in the software [RD2][RD3].

In case of excessive overheating (temperature thresholds are fixed in the firmware), the following procedure is automatically executed by the firmware:

- The FAIL red LED on the device front panel is turned on [RD1].
- All the critical hardware components, including the ADCs, are shut down.
- If an acquisition is in progress, the run is stopped (any data stored up to that point can still be retrieved).

During the over-temperature condition, the communication with the Digitizer is still possible only for diagnostics.


















Errors flags	
Power Status	
Board Init	
SI5341 PLL Lock	
SI5395 PLL Lock	
LMK04832 PLL Lock	
JESD204B Lock	
DDR4 PL Bank0 Calibration	
DDR4 PL Bank1 Calibration	
DDR4 PS Calibration	
FPGA Configuration	
BIC Check	
ADC Temp	
Air Outlet Temp	
FPGA Temp	
DC/DC Temp	
Clock In	
ADC Shutdown	

Fig. 7.1: Example of error flags status in the Web Interface for the overtemperature condition

The event is also signaled if using CAEN software [RD2] [RD3].



**IN THE EVENT OF OVERTEMPERATURE, TRY TO REMOVE ANY POSSIBLE EXTERNAL CAUSE OF OVERHEATING.**

**CONTACT CAEN SUPPORT IF THE CONDITION PERSISTS.**

***BEFORE STARTING A NEW RUN FOLLOWING AN OVERTEMPERATURE EVENT, A DIGITIZER RESET OR POWER CYCLE IS STRICTLY REQUIRED!***

# 8 Hardware Installation

Before installing the hardware, please pay attention to the following warnings.



**ONLY QUALIFIED PERSONNEL SHOULD PERFORM INSTALLATION OPERATIONS**



**DO NOT INSTALL THE EQUIPMENT SO THAT IT IS DIFFICULT TO ACCESS THE BACK PANEL FOR DISCONNECTING THE DEVICE**



**IT IS RECOMMENDED THAT THE SWITCH OR CIRCUIT-BREAKER BE NEAR THE EQUIPMENT**



**THE SAFETY OF ANY SYSTEM THAT INCORPORATES THE DEVICE IS UNDER THE RESPONSIBILITY OF THE ASSEMBLER OF THE SYSTEM**

## 8.1 VME Models

- Insert the Digitizer into a compliant crate:
  - V2730B fits into 6U VME crates.
  - VX2730 and VX2730B require VME64X-compliant crates.
- Power up the crate.

## 8.2 Desktop Models

- Connect the power cord to the mains input on the rear of the Digitizer [RD1].
- Set to “I” the button on the rear to enable the mains input.
- Press the front power ON/OFF button [RD1].

## Rack Mounting

In a few simple steps, the desktop Digitizer can be used in 19" racks by applying the provided metal brackets (**Tab. 3.1**).



**Fig. 8.1:** Rack mount kit

Procedure:

- By a Phillips screwdriver, remove the eight fixing screws (type: TPC 4X10 INOX CROSS BURNISHED), four from the front and four from the rear rubber frame of the module. Then, remove the two frames.
- Apply the two pairs of safety black hole plugs (**Tab. 3.1**) in the centre of the front and rear panels.
- Apply the two metal brackets, one on each side of the module, and fix them with screws type TPS 4X10 CROSS INOX DIN 965 (**Tab. 3.1**).
- Insert the module in a 19" rack and fix it.
- Turn on the module as described in Sec. 8.2.



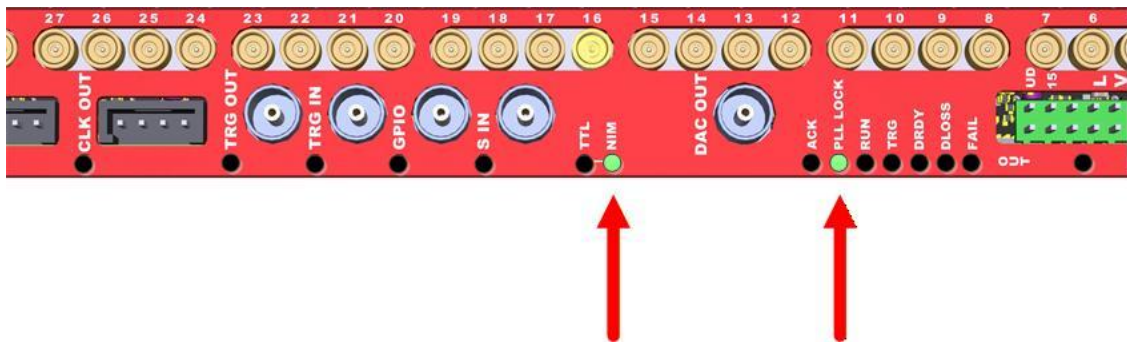
**Fig. 8.2:** Rack version

## 8.3 Power-on Status

Power-on takes a few seconds during which the front panel LEDs may flash, and the fans are activated, in the case of Desktop modules.

After power-on, the module is in the following status:

- The Output Buffer is cleared.
- Registers are set to their default configuration.
- Only NIM and PLL LOCK LEDs must stay on (see **Fig. 8.3**).



**Fig. 8.3:** LED status after power-on

# 9 Hardware Detection

It is required to install the driver provided by CAEN only in the case of a USB connection in Linux OS (see Sec. 9.2).

The Digitizer is factory provided with the default IP address **192.168.0.254** and a hostname that is **caendgtz-ETH-PID** (where PID is the unique product identifying number described in Chap. 0) and can be changed by the User in the Web Interface (Chap. 10). For the USB connection, the hostname is fixed, and it is **caendgtz-USB-PID**.

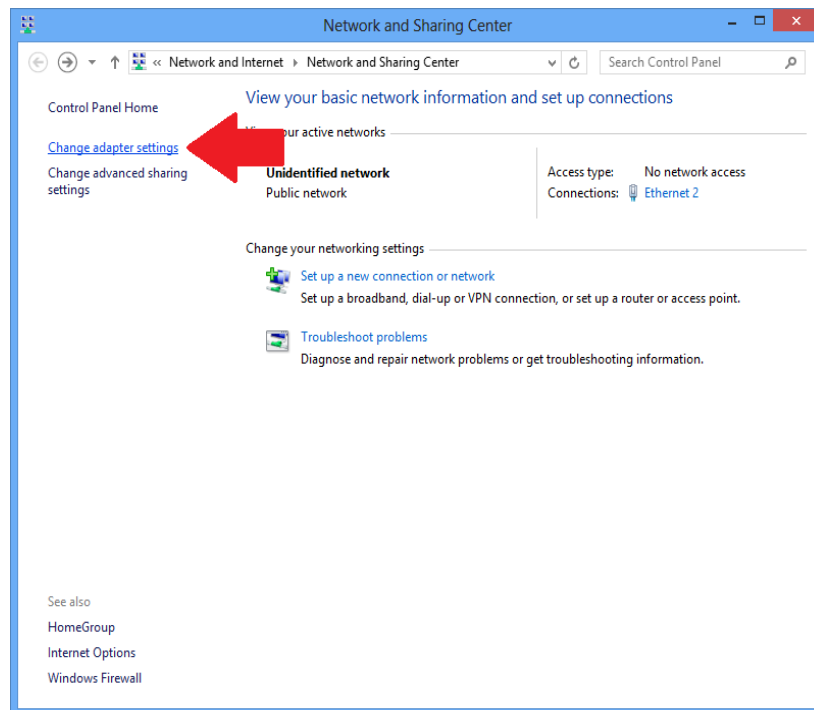
## 9.1 Ethernet Configuration

It is possible to connect the Ethernet interface of the Digitizer through a server or a point-to-point connection with a PC. In the latter case, the connection can be done using either a crossed cable, a switch, or a computer with a Gigabit Ethernet port.

### 9.1.1 Windows OS

Point-to-point configuration instructions are described here for Windows® 10.

**1.**



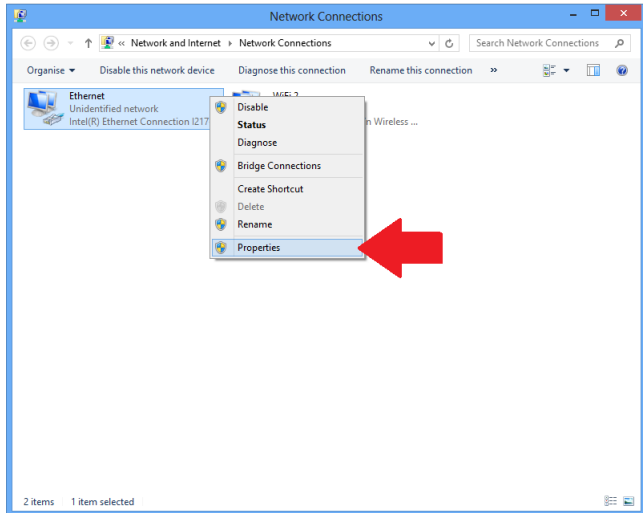
- Power on the Digitizer and the PC.
- Connect the Ethernet cable between the Digitizer and the host PC.
- Open the Windows path:

*Control Panel -> Network and Internet -> Network and Sharing Center*

- Click on “Change adapter settings”.

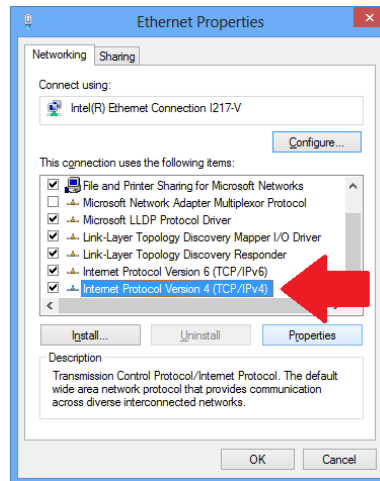
**2.**

- Right-click on the Ethernet icon and select "Properties".



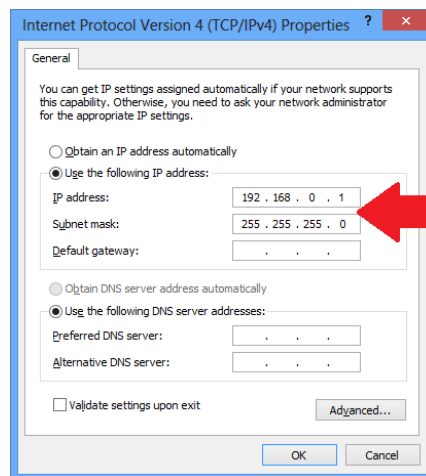
**3.**

- Click on "Internet Protocol Version (TCP/IPv4)" and select "Properties".



**4.**

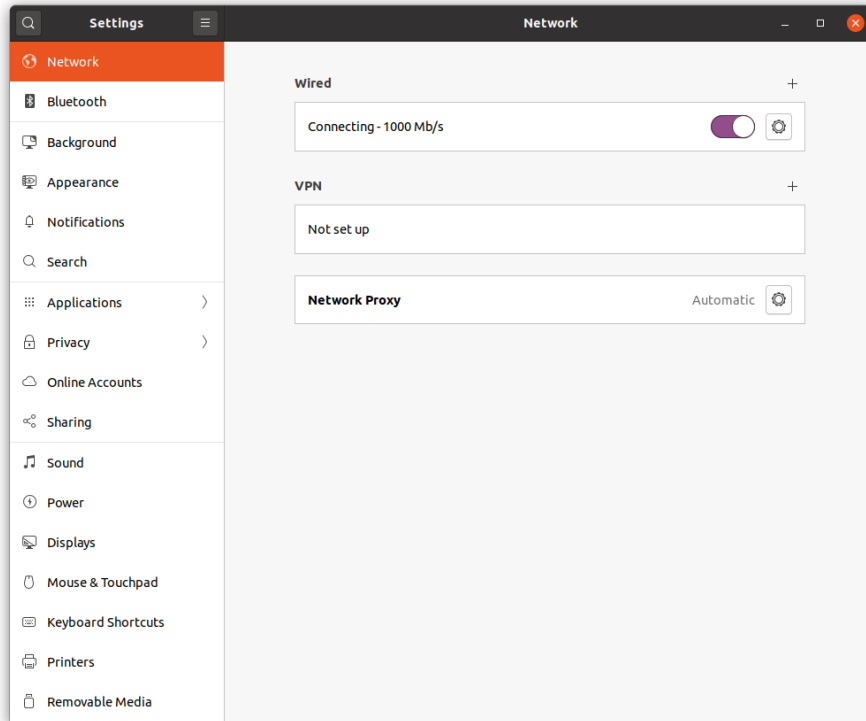
- Type in the IP address, where the network part is fixed and specifies the unique number assigned to your network, while the host part must be customized to identify the machine in your network. The next figure shows an IP address example.
- Type in the subnet mask as 255.255.255.0.



### 9.1.2 Linux OS

A similar procedure is foreseen with point-to-point configuration on Linux®, as here described for Ubuntu Linux 18.04.

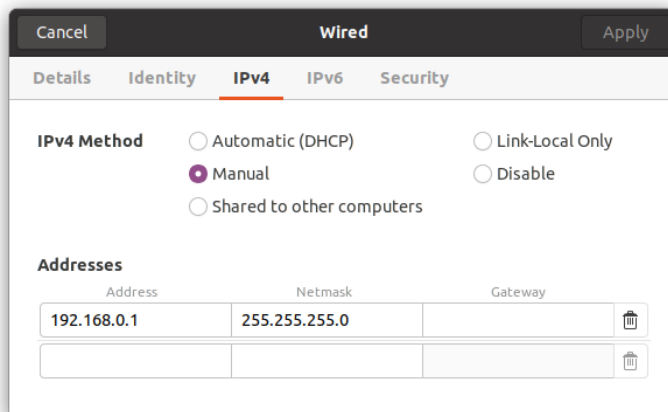
**1.**



- Power on the Digitizer and the PC.
- Connect the Ethernet cable between the Digitizer and the host PC.
- Click on the top-right Network icon or access the Network activity, then open the path:

*Wired Connection -> Wired Settings*

**2.**

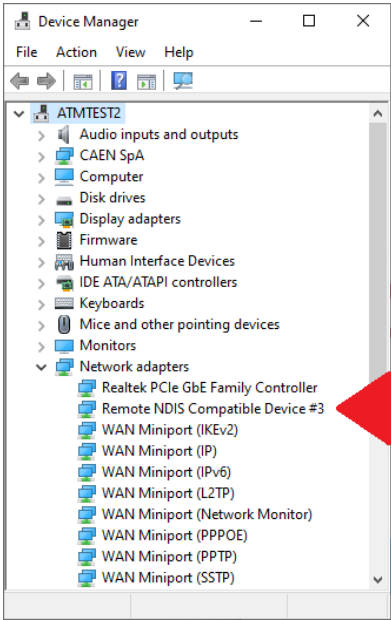


- Click on the settings icon, select the IPv4 tab, select the Manual method, configure IP Address and Netmask, and apply. The figure above shows a typical setting example.

## 9.2 USB Configuration

The USB-3.0 interface of the Digitizer is based on the IPv6 protocol. Make sure to enable the protocol required to communicate with the device.

### 9.2.1 Windows OS

<p><b>1.</b></p> <ul style="list-style-type: none"> <li>• Power on the digitizer and the PC.</li> <li>• Connect the USB cable between the Digitizer and the host PC.</li> <li>• The new hardware will be automatically detected as “Remote NDIS Compatible Device #n” in Windows Device Manager under Network Adapters.</li> </ul>	
--	---

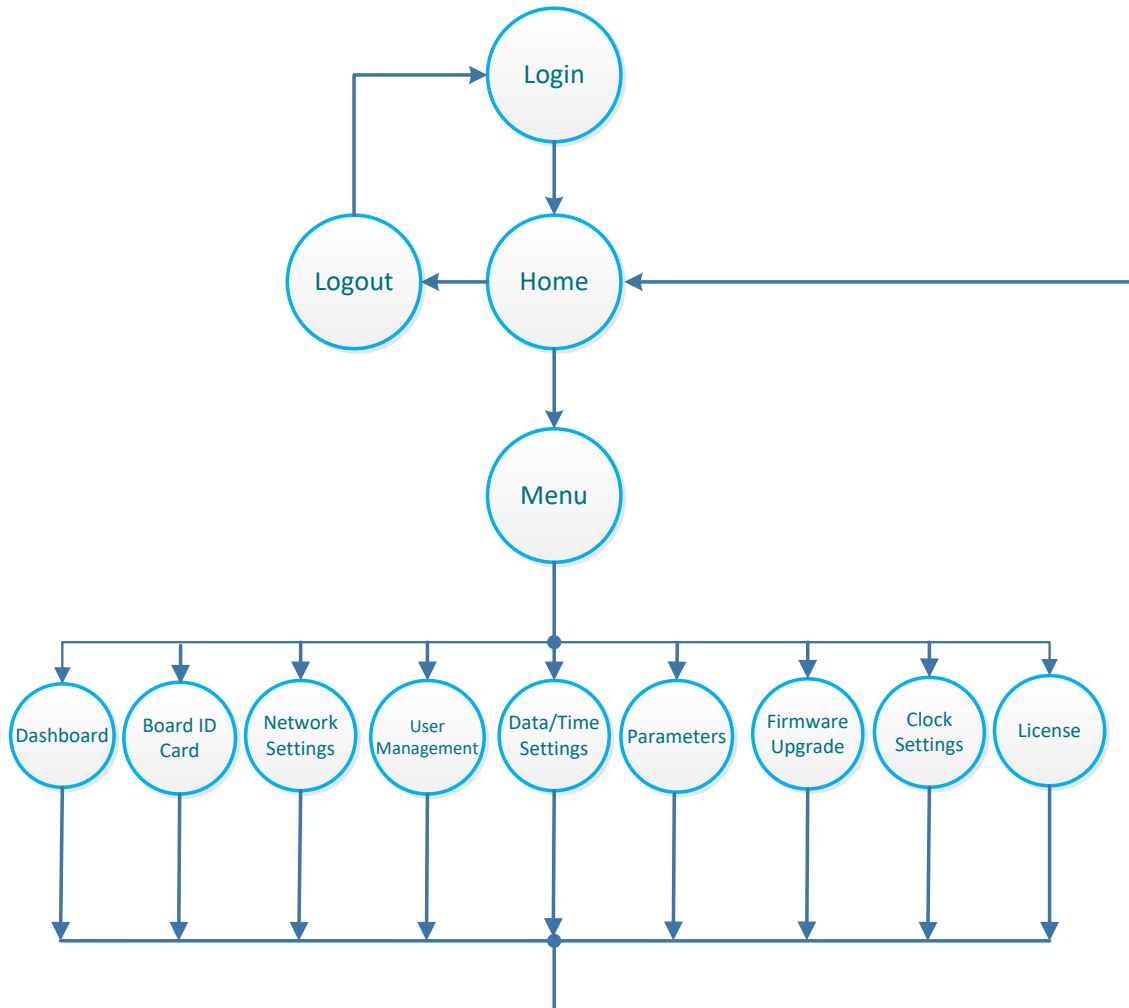
### 9.2.2 Linux OS

<p><b>1.</b></p> <ul style="list-style-type: none"> <li>• Download the driver for Linux from the Digitizer web page and unpack it.</li> <li>• Execute: <code>sudo ./install.sh</code> (as reported in the README file). The script file will properly configure the system to manage the USB connection by the hostname (see Sec. 10.1).</li> <li>• Connect the USB cable between the Digitizer and the host PC.</li> <li>• Power on the digitizer and the PC.</li> <li>• The new hardware will be automatically detected.</li> <li>• Issue the <code>lsusb</code> command to list the connected USB peripherals and look for the “CAEN SpA VX2730” voice in the results.</li> </ul>
--

# 10 Web Interface

The Digitizer is provided with a web interface managing a set of service functions, accessible by a web browser, both via USB and Ethernet interface. This chapter describes the Web Interface release 1.3.2.

The Web Interface is organized into different pages accessible by a simple menu always in the foreground (**Fig. 10.1**).



**Fig. 10.1:** Flow Diagram of the Web Interface

## 10.1 First Access by USB

To perform the first access by USB, open your browser and type:

*http://caendgtz-usb-{PID}*

Where the {PID} is the number reported on your Digitizer (see Chap. 0).



**Note:** There might be Linux distributions that are not able to automatically retrieve the Digitizer USB name (caendgtz-USB-{PID}). In this case, the web browser returns an error when trying to access the digitizer using its USB name. This issue can be resolved by connecting the Digitizer to a PC USB port (there must be only one CAEN device at a time connected!) and then executing the “regPID” script file (./regPID.sh) that is included in the Linux driver packet of the Digitizer (see Chap. 9). The connected digitizer will be registered on the PC. In the presence of multiple digitizers, the same procedure must be repeated for each device.

## 10.2 First Access by Ethernet

To perform the first access by Ethernet, open your browser and type:

*http://192.168.0.254*

where 192.168.0.254 is the factory IP address of the board (see Chap. 9).



**Note:** since the IP address of the Digitizer can be changed by the user (see Sec. 10.7), it is strongly suggested to check the IP address of the Digitizer in the web interface by connecting via USB link, first of all.



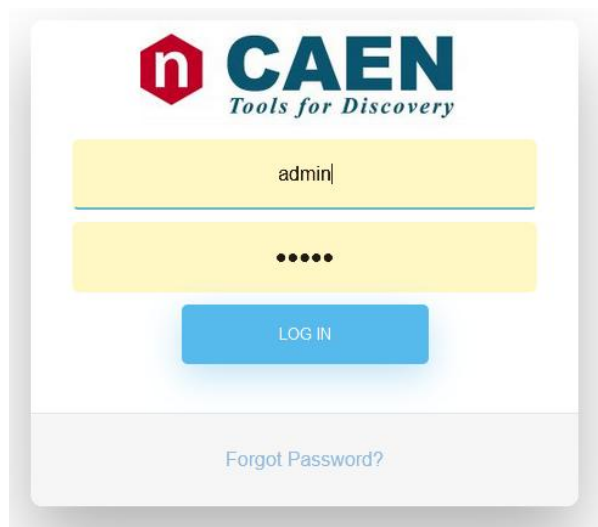
**Note:** Instead of the IP address, the connection is even possible by using the hostname (CAEN-ETH-PID, where PID is defined in Chap. 0). This option cannot be used in a point-to-point connection. To be able to use this option, the network on which the digitizer is connected must provide a DHCP and DNS service. In case of any doubts, it must be checked with your IT department that an 'A record' is present in your DNS.

## 10.3 Login

To log in to the Web Interface, two account levels are defined: Administrator and User. The default credentials are reported in the table below.

ACCOUNT	CREDENTIALS
Administrator	Username = <i>admin</i> Password = <i>admin</i>
User	Username = <i>user</i> Password = <i>user</i>

**Tab. 10.1:** Default account credentials



**Fig. 10.2:** Login dialog

It is possible to reset the password of the Administrator account by contacting CAEN Technical Support (see Chap. 16) after clicking on the "Forgot Password?" link.



**Note:** To reset the password of a User account, please contact your administrator.

## 10.4 Home Page

The home page includes the Menu with the entries to access the different pages of the web interface, some general information like date and time, the Web Interface release version and copyright, the target digitizer model, and identification number (PID). The Menu is always in the foreground unless the User decides to hide it by the Toggle Menu button.

It is possible to go back to the home page from any other page of the web interface just by clicking on Home.

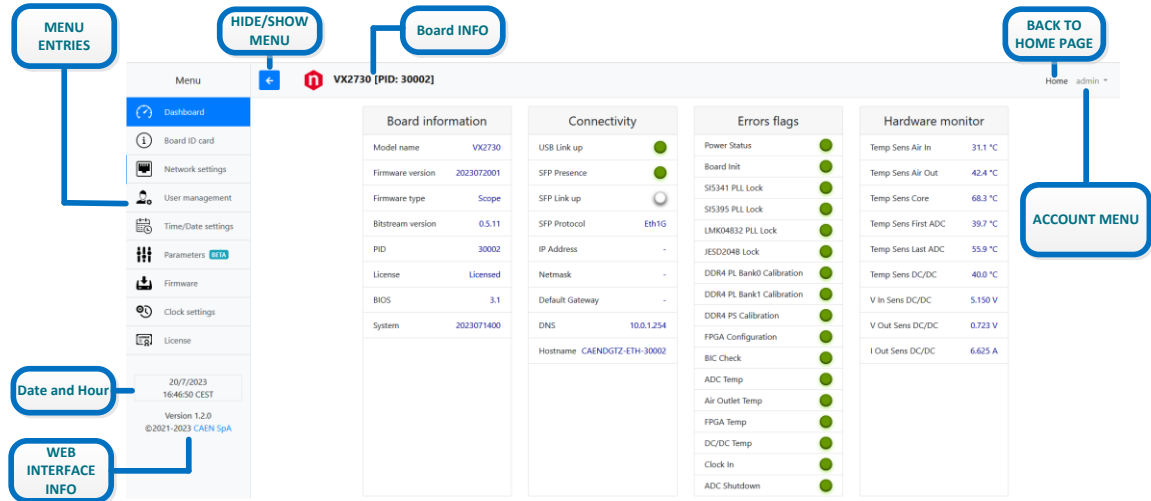


Fig. 10.3: Home page

### 10.4.1 Account Menu

On the top right of the home page, the slide menu makes available a set of functions for the current account (see Fig. 10.4).

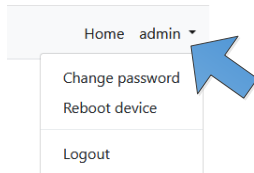


Fig. 10.4: Admin account functions

- “Change Password” allows modifying the password of the account. To protect the privacy, it is recommended to change the password after the first access (see Fig. 10.5).

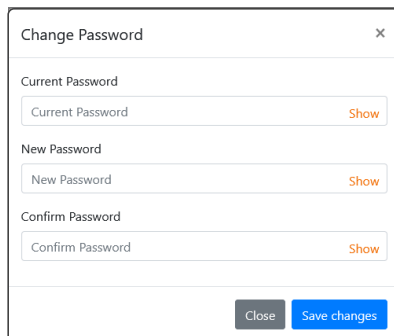



Fig. 10.5: Change Password dialog

- “Reboot device” triggers the embedded operating system reboot. It is useful after a firmware upgrade (see Sec. 10.8), particularly when the device is not physically accessible.
- “Logout” permits you to quickly log out of the web interface.

### 10.4.2 Alert Indicator

In case of failure, the alert indicator  appears on top of the Web Interface frame (see Fig. 10.6), which always stays in the foreground.

The indicator blinks for a few seconds and stops. It disappears if the failure is removed.

From any other page of the Web Interface, just clicking on the indicator forwards to the Dashboard to have a quick look at the diagnostics (see Sec. 10.5.3).

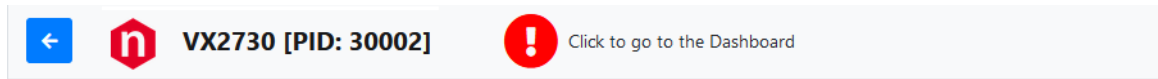


Fig. 10.6: Alert indicator on top of the Web Interface

## 10.5 Dashboard Page

The Dashboard page shows four categories of monitoring information: Board Information, Connectivity, Error Flags, and Hardware Monitor.

The “Error Flags” is a list of light indicators of the hardware status (see Sec. 10.5.3). The “Board Information” provides the main information retrieved from the board, like model, firmware versions, PID, active link, etc. (see Sec. 10.5.1). The “Connectivity” monitors the USB link and the network configuration parameters. “Hardware Monitor” displays the actual values of a set of critical hardware parameters (see Sec. 10.5.4).





















Board information	Connectivity	Errors flags	Hardware monitor
Model name <span style="float: right;">VX2730</span>	USB Link up <span style="float: right;"></span>	Power Status <span style="float: right;"></span>	Temp Sens Air In <span style="float: right;">31.1 °C</span>
Firmware version <span style="float: right;">2023072001</span>	SFP Presence <span style="float: right;"></span>	Board Init <span style="float: right;"></span>	Temp Sens Air Out <span style="float: right;">42.4 °C</span>
Firmware type <span style="float: right;">Scope</span>	SFP Link up <span style="float: right;"></span>	SI5341 PLL Lock <span style="float: right;"></span>	Temp Sens Core <span style="float: right;">68.3 °C</span>
Bitstream version <span style="float: right;">0.5.11</span>	SFP Protocol <span style="float: right;">Eth1G</span>	SI5395 PLL Lock <span style="float: right;"></span>	Temp Sens First ADC <span style="float: right;">39.7 °C</span>
PID <span style="float: right;">30002</span>	IP Address <span style="float: right;">-</span>	LMK04832 PLL Lock <span style="float: right;"></span>	Temp Sens Last ADC <span style="float: right;">55.9 °C</span>
License <span style="float: right;">Licensed</span>	Netmask <span style="float: right;">-</span>	JESD204B Lock <span style="float: right;"></span>	Temp Sens DC/DC <span style="float: right;">40.0 °C</span>
BIOS <span style="float: right;">3.1</span>	Default Gateway <span style="float: right;">-</span>	DDR4 PL Bank0 Calibration <span style="float: right;"></span>	V In Sens DC/DC <span style="float: right;">5.150 V</span>
System <span style="float: right;">2023071400</span>	DNS <span style="float: right;">10.0.1.254</span>	DDR4 PL Bank1 Calibration <span style="float: right;"></span>	V Out Sens DC/DC <span style="float: right;">0.723 V</span>
	Hostname <span style="float: right;">CAENDGTZ-ETH-30002</span>	DDR4 PS Calibration <span style="float: right;"></span>	I Out Sens DC/DC <span style="float: right;">6.625 A</span>
		FPGA Configuration <span style="float: right;"></span>	
		BIC Check <span style="float: right;"></span>	
		ADC Temp <span style="float: right;"></span>	
		Air Outlet Temp <span style="float: right;"></span>	
		FPGA Temp <span style="float: right;"></span>	
		DC/DC Temp <span style="float: right;"></span>	
		Clock In <span style="float: right;"></span>	
		ADC Shutdown <span style="float: right;"></span>	

Fig. 10.7: Dashboard page

### 10.5.1 Board Information

Board info	Description	Options
Model name	The name of the digitizer model	V2730B, VX2730, VX2730B, DT2730, DT2730B
Firmware version	The firmware version of the current CUP	See Sec. <b>10.8</b>
Firmware type	The category of the current CUP	DPP_PSD (CAEN firmware for Charge Integration and Pulse Shape Discrimination) Scope (CAEN firmware for waveform recording) DPP_OPEN (User DPP firmware) Scope_OPEN (User Scope firmware) Other options could be added in the future
Bitstream version	The version of the FPGA firmware	X.Y.ZZZ X = major, Y = minor, ZZZ = build
PID	The product identification number of the Digitizer	Incremental decimal number > 10000
License	The license status referred to the FPGA firmware (see Sec. <b>10.13</b> )	Not Licensed = DPP firmware and SCI-Compiler firmware (Open FPGA) trial version Licensed = Scope firmware, DPP firmware, and SCI-Compiler firmware unlocked version
Trial Time Left	Time bomb for firmware trial versions	30-minute reverse counter. Appears only when the current is a DPP firmware or SCI-Compiler firmware that is running in trial version (see Sec. <b>10.13</b> )
BIOS	The firmware version of the BIOS	See Sec. <b>10.8</b> .
System	The firmware version of the operating system	

Tab. 10.2: Board Information table

### 10.5.2 Connectivity

Connectivity info	Description	Value	Notes
USB link up	Indicates if the USB link is active	Green = active White = not active	
SFP Presence	Indicates if an SFP transceiver is plugged in	Green = plugged White = not plugged	
SFP Link up	Indicates if the SFP link is active	Green = active White = not active	
SFP Protocol	Indicates the protocol of the SFP link	Eth1G (1 Gigabit Ethernet) Eth10G (10 Gigabit Ethernet)	It is not correlated to the SFP Presence, but related to the CUP type (See Sec. <b>10.9</b> )
IP Address	The host identification number used for proper communication between devices		Network interface parameters echoed from the Network Settings page (Sec. <b>10.7</b> )
Netmask	The mask used for distinguishing the subnet part of the IP address, as well as the part that is the host address of that subnet		
Default Gateway	The network device that acts as an entry point from one network to another		
DNS	The DNS (Domain Name System) service is used to change public (external) IP addresses from numeric to a domain format		
Hostname	The domain name assigned to the device on the network	Default: caendgtz-eth-{PID}	

Tab. 10.3: Connectivity table



**LIVE INSERTION (HOT SWAP) OF THE SFP TRANSCEIVER IS NOT SUPPORTED!**

### 10.5.3 Error Flags

Flag	Description	Value	Notes
Power Status	Status flag of the power supply of the board	GREEN = Normal RED = Power Supply fail	
Board Init	Status flag of the board initialization procedure	GREEN = Normal RED = Initialization failed	
SI5341 PLL Lock	Status flag of the SI5341 PLL component	GREEN = Normal RED = PLL unlocked	When in a failed status, there could be a hardware problem or something wrong in the user settings
SI5395 PLL Lock	Status flag of the SI5341 PLL component	GREEN = Normal RED = PLL unlocked	
LMK04832 PLL Lock	Status flag of the LMK04832 PLL component	GREEN = Normal RED = PLL unlocked	
JESD204B Lock	Status flag of the ADC output bus	GREEN = Normal RED = Bus unlocked	When in a failed status, the acquired data are corrupted
DDR4 PL Bank0 Calibration	Status flag of the first FPGA memory bank calibration	GREEN = Normal RED = Calibration fail	When in a failed status, there is a problem with the memory
DDR4 PL Bank1 Calibration	Status flag of the second FPGA memory bank calibration	GREEN = Normal RED = Calibration fail	
DDR4 PS Calibration	Status flag of the processor memory calibration	GREEN = Normal RED = Calibration fail	
FPGA Configuration	Status flag of the FPGA configuration	GREEN = Normal RED = Configuration fail	In case of failure, the processor could not load the firmware on the FPGA. The board enters the factory mode for a new configuration attempt
BIC Check	Status flag of the Board ID Card information check	GREEN = Normal RED = Check fail	When in fail status, there could be a problem with the FLASH memory storing the Board ID Card information
ADC Temp	Status flag of the Analog-to-Digital converters' temperature	GREEN = Normal RED = Temperature out of range	This flag is correlated to the Temp Sens First ADC and Temp Sens Last ADC parameters in the Hardware Monitor section ( <b>Tab. 10.5</b> )
Air Outlet Temp	Status flag of the board cooling	GREEN = Normal RED = Cooling fail	This flag is correlated to the Temp Sens Air In and Temp Sens Air Out in parameters in the Hardware Monitor section ( <b>Tab. 10.5</b> )
FPGA Temp	Status flag of the FPGA temperature	GREEN = Normal RED = Temperature out of range	This flag is correlated to the Temp Sens Core parameter in the Hardware Monitor section ( <b>Tab. 10.5</b> )
DC/DC Temp	Status flag of the temperature of the FPGA main power supply	GREEN = Normal RED = Temperature out of range	This flag is correlated to the Temp Sens DC/DC parameter in the Hardware Monitor section ( <b>Tab. 10.5</b> ). In case of failure, check the value of the Temp Sens DC/DC, V In Sens DC/DC, V Out Sens DC/DC, and I Out Sens DC/DC parameters
Clock In	Status flag of the internal reference clock	GREEN = Normal RED = Clock fail	In case of a failure with the reference clock set on External (Sec. 10.12), a clock signal could be missing on the CLK-IN connector. In case of a failure while the reference clock is set on Internal, there could be a hardware problem
ADC Shutdown	Status flag of the ADC shutdown	GREEN = No shutdown RED = Shutdown occurred	This flag signals that the ADCs were shut down for overheating to prevent damage

Tab. 10.4: Error Flags table

### 10.5.4 Hardware Monitor

Hardware Parameter	Description	Notes
Temp Sens Air In	Temperature monitoring of the inlet/outlet air flow	These parameters are correlated to the Air Outlet Temp indicator in the Dashboard section ( <b>Tab. 10.4</b> )
Temp Sens Air Out		
Temp Sens Core	Temperature monitoring of the FPGA	This parameter is correlated to the FPGA Temp indicator in the Dashboard section ( <b>Tab. 10.4</b> )
Temp Sens First ADC	Temperature monitoring of the Analog-to-Digital converters	These parameters are correlated to the ADC Temp indicator in the Dashboard section ( <b>Tab. 10.4</b> )
Temp Sens Last ADC		
Temp Sens DC/DC	Temperature monitoring of the FPGA main power supply	This parameter is correlated to the DC/DC Temp indicator in the Dashboard section ( <b>Tab. 10.4</b> )
V In Sens DC/DC	Input voltage monitoring of the FPGA main power supply	The value of these parameters should be checked in case the Temp DC/DC error flag is on fail
V Out Sens DC/DC	Output voltage monitoring of the FPGA main power supply	
I Out Sens DC/DC	Output current monitoring of the FPGA main power supply	
Speed Sens Fan #1 and #2	Monitoring of the onboard fan speed	Available only in the case of a Desktop digitizer or VME digitizer plugged into the CAEN $\mu$ Crate

**Tab. 10.5:** Hardware Monitor table

## 10.6 Board ID Card (BIC) Page

The Board ID Card page contains a set of information identifying the Digitizer. The User can save the page content to a PDF file by clicking the “Download” button.

[Download](#)

Model Code  
WVX2730XAAAA

PB Code  
WA30AXAAAAA

Model Name  
VX2730

Form Factor  
VME64X

Family Code  
2730

PID  
30002

PCBrev MB  
1

PCBrev PB  
0

PCB PB Patch  
0

ADC Resolution (bit)  
14

ADC Sampling Rate (MS/s)  
500

Number of Channels  
32

Input Range (Vpp)  
4

Input Type  
Single-ended

Input Impedance (Ohm)  
50

OUI  
0040E6

MAC  
00:12:5E:00:19:FD

Fig. 10.8: Board ID Card page

### 10.6.1 BIC Information

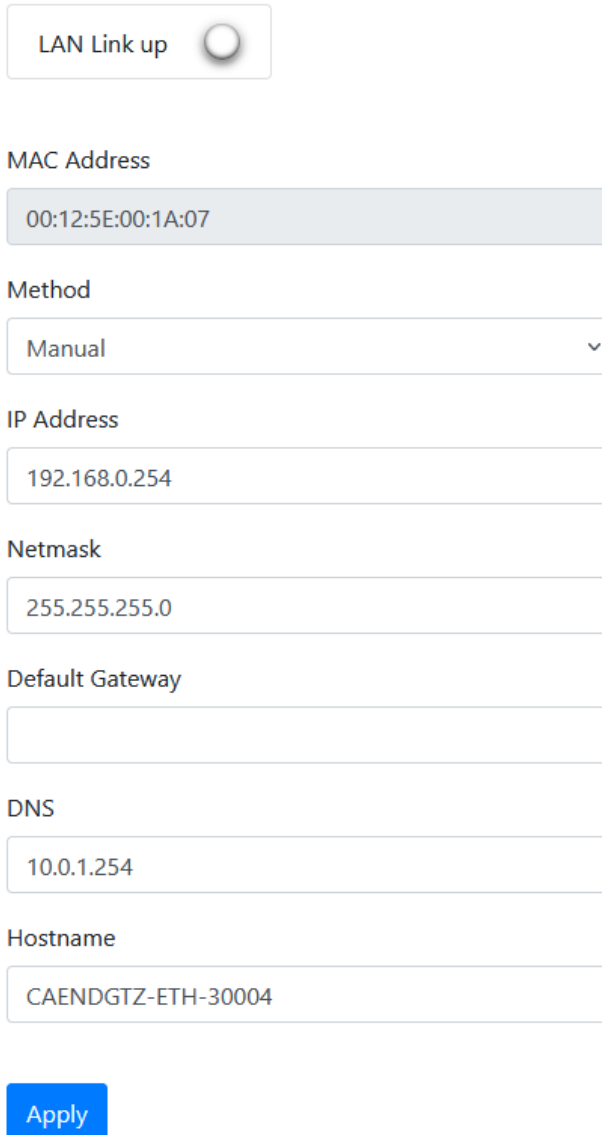
Board ID Card Information		Description	Notes
Model code	CAEN product code		
PB code	CAEN code of the digitizer PiggyBack		
Model name	The name of the digitizer model		Same information as on the Dashboard page ( <b>Tab. 10.2</b> )
Form factor	The code identifying the digitizer form factor		VME64 VME64X Desktop
Family code	The code identifying the digitizer family		Must be 2730
PID	The product identification number of the digitizer		Same information as on the Dashboard page ( <b>Tab. 10.2</b> )
PCBrev MB	The PCB revision number of the digitizer MotherBoard		
PCBrev PB	The PCB revision number of the digitizer PiggyBack		
PCB PB Patch	Additional revision number related to the patch on the PCB PiggyBack (CAEN use only)		0 = no patch present
ADC Resolution (bit)	The ADC resolution in bits		Must be 14 (14-bit)
ADC Sampling Rate (MS/s)	The sampling frequency of the ADCs in MS/s		Must be 500 (500 MS/s)
Number of Channels	The maximum number of supported analog input channels		Must be 32 for 2730 versions and 16 for 2730B versions
Input Range ( $V_{pp}$ )	The full-scale range of the analog input channels in peak-to-peak Volts		Must be 4 ( $V_{pp}$ ) @G = 1
Input Type	The type of the input channels		Single-ended
Input Impedance (Ohm)	The input impedance value of the analog channels in Ohms		Must be 50
OUI	The 3-byte IEEE Organizationally Unique Identifier		Must be 0040E6
MAC	The factory MAC address of the Digitizer		

**Tab. 10.6:** Board ID Card table

## 10.7 Network Settings Page

On this page, the User can configure the network interface of the Digitizer. The MAC Address is fixed and given by the manufacturer. The default IP Address, the address Method (Manual/DHCP), and the other settings can be configured in this section according to the characteristics of the end user's network. The Apply key must be pressed to confirm the changes.

If necessary, the hostname for the Ethernet connection (default: *caendgtz-eth-{PID}*) can be changed in this section.



LAN Link up

MAC Address  
00:12:5E:00:1A:07

Method  
Manual

IP Address  
192.168.0.254

Netmask  
255.255.255.0

Default Gateway

DNS  
10.0.1.254

Hostname  
CAENDGTZ-ETH-30004

Apply

Fig. 10.9: Network Settings page



**Note:** The values of the network parameters here configured are echoed in the Dashboard page (Sec. 10.5).

## 10.8 User Management Page

Two different access roles are defined: admin and user. The administrator (admin) can control all the functions of the Web interface. The user has restricted access limited to the Dashboard and Board ID Card pages.

The user is also allowed to reboot the board and change the password.

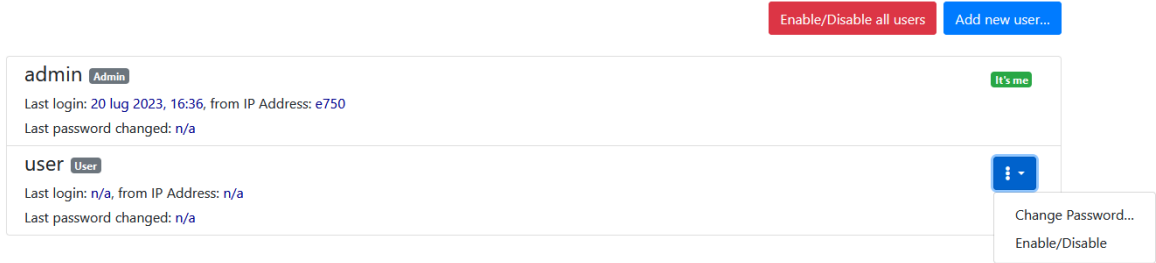


Fig. 10.10: User Management page

## 10.9 Time/Date Settings Page

In this section, the User can change the time and date settings. Disabling the NTP synchronization option, the hour, date, and time zone can be manually inputted. It is also possible to synchronize the digitizer hour and date with the computer clock. When connected by the Ethernet link, the hour and date can even be synchronized to an external NTP server after enabling the NTP synchronization option (the Debian servers are set by default).

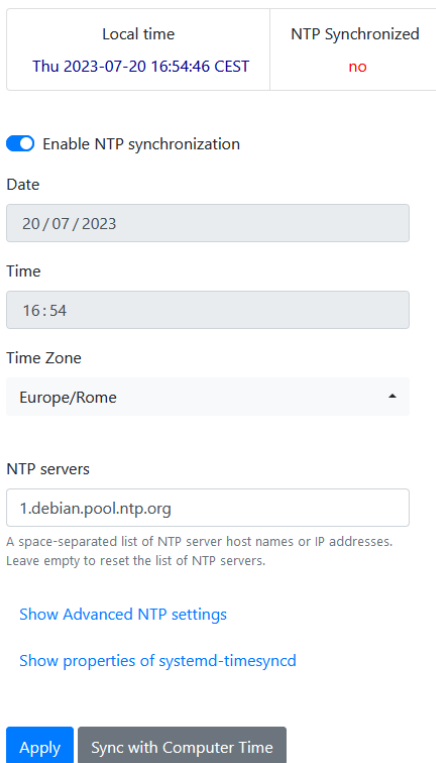


Fig. 10.11: Time/Date Settings page



**Note:** Please refer to systemd-timesyncd documentation for the description of the Advanced NTP settings.

## 10.10 Parameters Page (Beta)

In this section, the User can manage the library parameters related to the active firmware CUP revision. It is possible to browse for the description of each available parameter, command, and endpoint, and save the entire documentation to disk as a PDF file. The section also provides a Manual Controller to make basic settings and monitoring for test purposes.

### Parameters

This page provides access to the digitizer's parameters and developer documentation. Parameters and commands are organized hierarchically into a device tree. The manual controller allows for parameter access and command execution. Developers must create a program using the CAEN FE Library or utilize our software compatible with the digitizer for data acquisition.

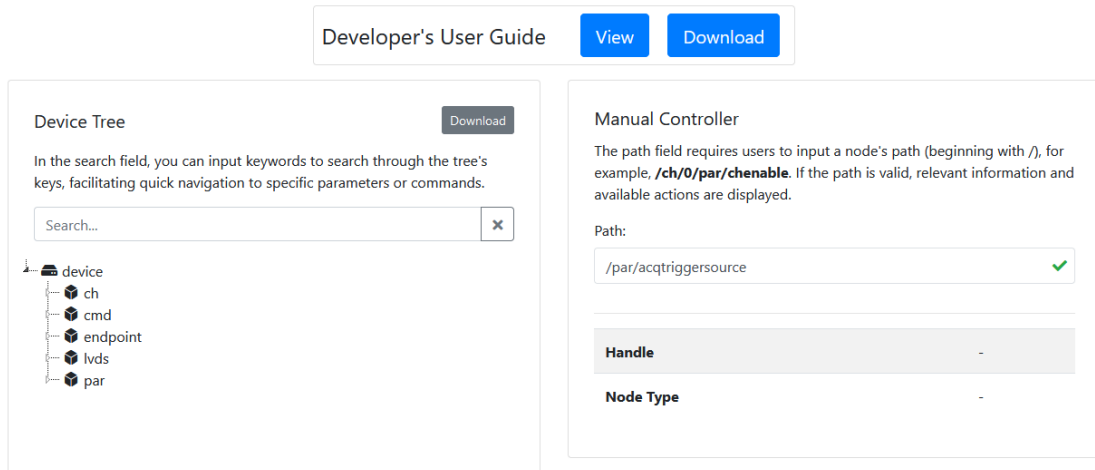


Fig. 10.12: Parameters page



**Note:** Make sure that the pop-up messages are enabled in the internet browser to access the parameter view.

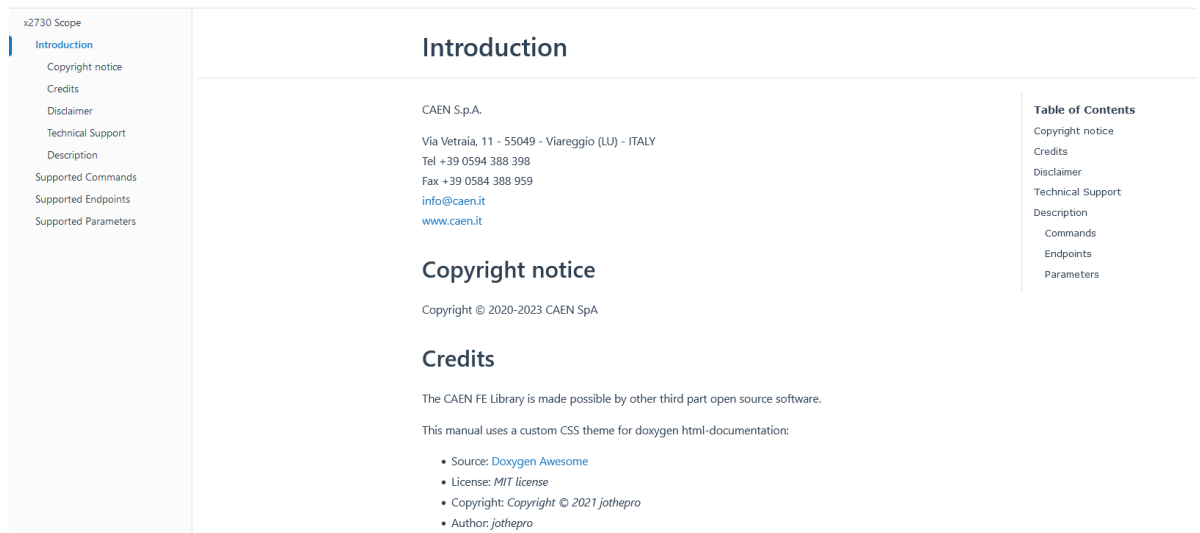


Fig. 10.13: Parameters view from the Web Interface

### 10.10.1 Device Tree

Device Tree Download

In the search field, you can input keywords to search through the tree's keys, facilitating quick navigation to specific parameters or commands.

✕

- device
  - ch
  - cmd
    - armacquisition
    - cleardata
    - disarmacquisition
    - reboot
    - reloadcalibration
    - reset
    - sendswtrigger
    - swstartacquisition
    - swstopacquisition
  - endpoint
  - lvds
  - par
    - acqtriggersource
    - acquisitionstatus
    - adc\_nbit
    - adc\_samplerate
    - boardready
    - busyinsource
    - clocksource
    - cupver
    - dacoutchselect

Fig. 10.14: Device Tree subsection

### 10.10.2 Manual Controller

Manual Controller

The path field requires users to input a node's path (beginning with /), for example, **/ch/0/par/chenable**. If the path is valid, relevant information and available actions are displayed.

Path:

✓

Value:

Get
Set

Last updated: 29/3/2024 - 15:27:18

<b>Handle</b>	0x42
<b>Node Type</b>	PARAMETER
<b>description</b>	Serial Number
<b>accessmode</b>	READ_ONLY
<b>datatype</b>	STRING
<b>multiplevalue</b>	false

Fig. 10.15: Manual Controller subsection

Clicking on a key in the Device Tree (Sec. 10.10.1), the path is put directly in the Path field of the Manual Controller.

## 10.11 Firmware Page

Four components characterize the programming status of the digitizer, whose versions are reported in the Web Interface (see Sec. 10.5.1):

<i>BIOS</i>	<i>Is the BIOS firmware of the digitizer</i>
<i>System</i>	<i>Is the operating system of the digitizer</i>
<i>Bitstream</i>	<i>Is the FPGA firmware of the digitizer</i>
<i>Firmware</i>	<i>Is the current CUP file</i>

Firmware updates are provided by CAEN as a CUP file, which is an archive of files capable of upgrading more than a programmable component.

**A CUP FILE COULD BE ISSUED TO UPGRADE SPECIFIC COMPONENTS, SO LOADING A CUP FILE ON THE DIGITIZER DOES NOT ALWAYS IMPLY THAT ALL THE FIRMWARE COMPONENTS WILL BE UPDATED!**

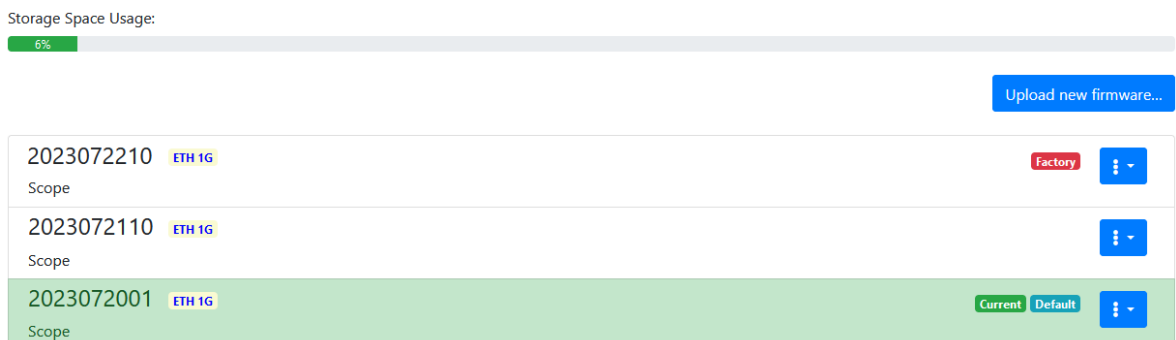
The CUP file name format is:

*<family>-<category>-<sfp\_protocol>-<revision>.CUP*

Where:

<i>family</i>	identifies the compatible devices	e.g. "2730" includes all versions and form factors.
<i>category</i>	identifies the firmware category	e.g. "scope" means firmware for the waveform recording.
<i>revision</i>	reports the CUP release number	e.g. "2022051400" means revision 00 released on May 14 <sup>th</sup> , 2022.
<i>sfp_protocol</i>	is the implemented protocol of the SFP interface	e.g. "1G" means 1 Gigabit Ethernet.

In its internal memory, the Digitizer can store multiple CUP files amongst which the User can live switch to select the active one. Each file generates a row in the "Firmware" page characterized by revision (e.g. 2022230100), category (scope, DPP-PSD, etc.), and sfp protocol (e.g. ETH 1G, ETH 10G, etc.), as shown in Fig. 10.16.



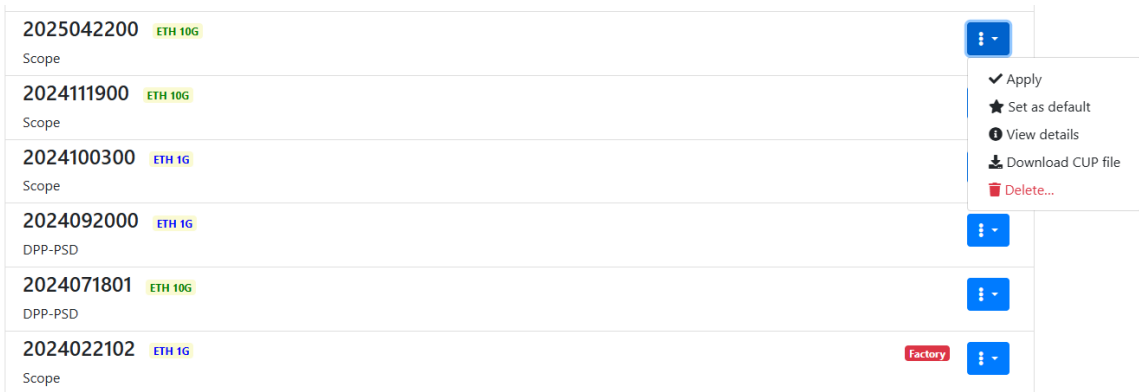
**Fig. 10.16:** Firmware page

In the Firmware page, it is possible to load a new CUP file (see Sec. 0) and manage the stored ones. The factory firmware (red label in Fig. 10.16) is loaded by the manufacturer and cannot be removed. By the blue slide menu on the right of the row, specific settings can be applied (Fig. 10.16):

<i>Apply</i>	Sets the CUP version as current (green label). The digitizer is programmed on the fly without needing to reboot the digitizer.
<i>Set as default</i>	Sets the CUP version as default (light blue label). The digitizer is programmed after a reboot.
<i>View details</i>	Shows the CUP revision history, including possible “known bugs” ( <b>Fig. 10.17</b> ).
<i>Download CUP file</i>	Saves the selected CUP file to disk
<i>Delete</i>	Removes the CUP version from the Digitizer memory.



**Note:** The Apply, Default, and Delete functions are also supported by the CAEN Toolbox software utility **[RD5]**.



**Fig. 10.17:** The CUP file menu functions

***THE FACTORY FIRMWARE CANNOT BE DELETED!***

***DOWNGRADING THE CURRENT CUP VERSION DOES NOT AUTOMATICALLY MEAN THAT ALL THE FIRMWARE COMPONENTS WILL BE DOWNGRADED!***

### 10.11.1 Digitizer Upgrade

The following step shows how to load a CUP file onto the Digitizer:

- Press the “Upload new firmware” key.
- Use the “Browse” key in the upgrade window to point to the CUP file.
- Press the “Upload” key to start the upgrade.
- Wait until the process is completed.
- The new CUP version will be automatically set as current at the end of the process (see Sec 10.8).

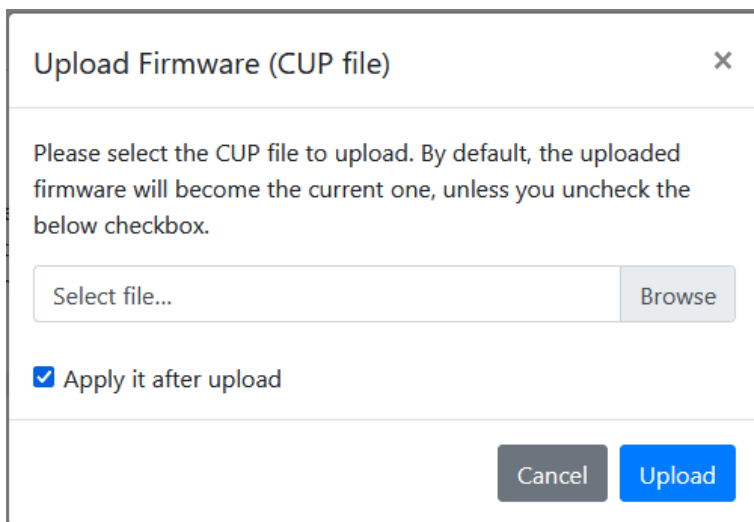


Fig. 10.18: Firmware upgrade window

- A reboot may be requested to make the upgrade effective: power cycle the Digitizer or use the “Reboot device” option for a remote reboot (see Sec. 10.4.1). After reboot, the CUP version set as “default” will be loaded (see Sec. 10.8).



**Note:** The CUP upgrade function is also supported by the CAEN Toolbox software utility [RD5].

## 10.12 Clock Settings

This is the section where the clock settings of the Digitizer are managed:

*Clock Source*

**Internal:** The Digitizer is set to work upon the internal oscillator as the reference clock (default).

**External:** The Digitizer is set to work upon an external clock reference provided on the front panel CLK-IN connector; the green LED next to CLK-IN turns on. By applying the proper clock signal to CLK-IN, the PLL-LOCK LED must light on, indicating that the PLL of the Digitizer is locked.

In case of a PLL failure, or if no signal is sent to CLK-IN, the PLL-LOCK LED is off and the FAIL LED turns on. The failure is generally signaled also by the error flags in the Dashboard page (Sec. 10.5).

The External setting is typically used in the daisy chain propagation of the clock (by CLK-IN / CLK-OUT) for multi-board synchronization.

*Output clock*

**Enable:** The reference clock signal is sent to the front panel CLK-OUT connector. Enabling the output clock, the CLK-OUT LED of the Digitizer is on.

**Disable:** No clock signal is sent out to CLK-OUT.

The output clock enable is typically used in the daisy chain propagation of the clock (by CLK-IN / CLK-OUT) for multi-board synchronization.

*Permanent Clock output delay*

The clock reference signal can be sent to CLK-OUT with a programmable delay. The delay value is expressed in picoseconds; then the Apply key must be pressed to send the command to the Digitizer. The set value is also held after a reset or power cycle.

This setting is generally used for compensating for the phase skew of the clocks when synchronizing a multi-board system.

Clock Source  Internal  External

Output clock  Enable  Disable

Permanent Clock Output delay

-  ps +

Fig. 10.19: Clock Settings page

### 10.12.1 PLL Settings

When the Clock Source is set to External, in this subsection, it is possible to synchronize the Digitizer to a programmed reference clock frequency provided on the CLK-IN connector.

Users can select the frequency from a set of stored configurations and add new ones by uploading special PLL programming files provided by CAEN on request (see the note at the end of this section).

The PLL configuration file has the following features:

- It is an ASCII file with a *.pll* extension.
- It programs the PLL to work upon the specific frequency value provided on CLK-IN, which is reported in the filename.
- The default frequency of 62.5 MHz is always provided on CLK-OUT (typically to Daisy chain the clock in multi-board synchronization)
- It can be used indifferently on Desktop and VME Digitizer 2.0 of all the different series and versions (i.e. 2740x, 2745x, 2730x, or 2751).

### PLL configuration

The PLL Configuration allows you to upload new configuration files and select which one to apply.

 A device reboot is required after applying a PLL configuration.

Current configuration (si5395) → [si5395\\_default\\_config.txt](#)

Version	0
Frequency Clock-In	62.5 MHz
Frequency Clock-Out	62.5 MHz
Tolerance	100 ppm
Checksum	e4ef5be333facee80e321b0a538df42b

---

Available Configurations [Upload new PLL...](#)

File Name	Version	Frequency Clock-In	More	Actions
si5395_default_config.txt <span style="background-color: #28a745; color: white; padding: 2px;">Current</span>	0	62.5 MHz	▼	<span style="background-color: #28a745; color: white; padding: 2px;">✓ Apply</span> <span style="background-color: #007bff; color: white; padding: 2px; margin-left: 5px;">↓</span>
si5395_V2724_01-Refclk100M.txt	0	100 MHz	▼	<span style="background-color: #28a745; color: white; padding: 2px;">✓ Apply</span> <span style="background-color: #007bff; color: white; padding: 2px; margin-left: 5px;">↓</span>
si5395_V2724_01-Refclk10M.txt	0	10 MHz	▼	<span style="background-color: #28a745; color: white; padding: 2px;">✓ Apply</span> <span style="background-color: #007bff; color: white; padding: 2px; margin-left: 5px;">↓</span>
si5395_V2724_01-Refclk20M.txt	0	20 MHz	▼	<span style="background-color: #28a745; color: white; padding: 2px;">✓ Apply</span> <span style="background-color: #007bff; color: white; padding: 2px; margin-left: 5px;">↓</span>
si5395_V2724_01-Refclk50M.txt	0	50 MHz	▼	<span style="background-color: #28a745; color: white; padding: 2px;">✓ Apply</span> <span style="background-color: #007bff; color: white; padding: 2px; margin-left: 5px;">↓</span>

Fig. 10.20: PLL Settings Menu

To inspect the PLL configuration file features:

- Click on More to see the file details (file version, input and output programmed clocks, clock signal accuracy, file date, checksum, and notes)

**File Name**

si5395\_default\_config.txt Current


---

**Version:** 0  
**Frequency Clock In:** 62.5 MHz  
**Frequency Clock Out:** 62.5 MHz  
**Tolerance:** 100 ppm  
**Date:** 2024-05-24T10:00:00Z  
**Checksum:** e4ef5be333facee80e321b0a538df42b  
**Notes:** Factory default configuration

To apply a stored PLL configuration:

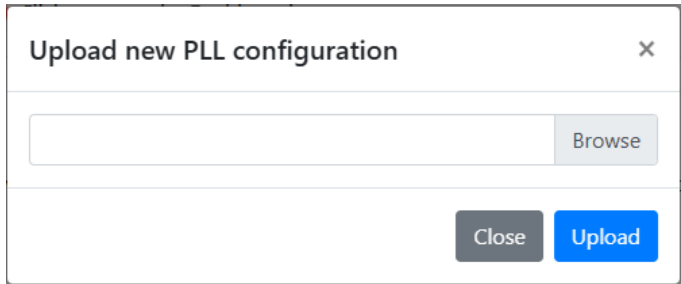
- Press the *Apply* button close to the wanted PLL programming file in the list -> Reboot the digitizer

To download a stored PLL configuration file on the host computer:

- Press the  button

To store a new PLL configuration:

Press the Upgrade New PLL button -> Browse your PC, pointing to the new programming text file -> Press the Upload button



**Fig. 10.21:** PLL Upload Dialog

Once the desired PLL configuration has been applied, check that the Clock Source is set to External (Sec. 10.12). The green LED close to the CLK-IN connector must be on. The PLL-LOCK green LED must be on as soon as the proper external clock signal is fed into CLK-IN.



**Note:** Users who need new PLL configurations can open a ticket to contact CAEN Support (see Chap. 16). CAEN will evaluate the feasibility of the configuration and possibly provide the relevant programming file.



**Note:** The PLL configuration files factory-stored in the digitizer memory cannot be removed. Users can, anyway, delete those files that have been uploaded afterwards.

## 10.13 Runtime Licenses

This page manages the runtime license needed by the DPP firmware provided by CAEN and the SCI-Compiler firmware, which can be the Open-Scope or Open DPP firmware made by the User thanks to the Open FPGA.

### DPP License



### SCI-Compiler Runtime



**Device reboot is required after applying any Product Unlock Code (PUC).**

**Fig. 10.22:** License page

Once loaded on the digitizer, if not licensed, the firmware runs in Trial mode, that is, 30 minutes per power cycle, with all the functions working.

To users who purchased a runtime license, the Apply function allows writing the received PUC (Product Unlock Code) on the digitizer memory to remove the time limitation and activate the license.

The stored PUC, if present, is always displayed in the relevant textbox for backup.



**Note:** After the Apply function, a Digitizer reboot is always required to confirm the activation

### **10.13.1 PUC Activation**

- Type the received 24-digit PUC in the text box according to the kind of Runtime license.
- Press the Apply key.
- Wait for a few seconds until a message informs you that the process is completed.
- Reboot the Digitizer. The PUC should be displayed in the related textbox.
- Set a compliant CUP as current (Sec. **10.11**), and the License parameter in the Dashboard must show the “Licensed” value (Sec. **10.5.1**).

# 11 On-board Zynq® UltraScale+™ MPSoC

The Digitizer is equipped with a Zynq UltraScale+ MPSoC module including an ARM-based processor running Debian 11 GNU/Linux OS. The User can access via SSH protocol the SoC module via both the USB and the Ethernet protocols and develop his/her own software on the OS installed, as if almost were a PC with a Linux OS installed.



**Note:** ARM-based processors have much lower computational power than normal PCs. Running software requiring high computational capability on the embedded SoC could drastically reduce the overall performance of the entire x2730.

## 11.1 How to Access the Embedded OS

It is possible to access the Linux OS installed on the SoC by performing a USB or Ethernet connection using the SSH protocol:

- Open the terminal.
- Digit `ssh admin@caendgtz-usb-{PID}` in case of USB connection, or `ssh admin@{ip address}` in case of Ethernet connection.
- Insert the Password when required (*admin*)
- Once the connection is established, the window opened is similar to the one in the figure above. The User can visualize information regarding the OS installed on the ARM processor.

```
PS C:\Users\> ssh caendgtz-usb-12741 -ladmin
admin@caendgtz-usb-12741's password:
Linux CAENDGTZ-VM 4.19.0-xilinx-v2019.2 #1 SMP Wed Nov 10 11:53:30 UTC 2021 aarch64

The programs included with the Debian GNU/Linux system are free software;
the exact distribution terms for each program are described in the
individual files in /usr/share/doc/*/copyright.

Debian GNU/Linux comes with ABSOLUTELY NO WARRANTY, to the extent
permitted by applicable law.
Last login: Tue Jan 31 10:56:44 2023 from 2001:db8:1::1
admin@CAENDGTZ-VM:~$
```

## 11.2 Library Installation

Once the SSH connection with the Debian GNU/Linux OS installed on the SoC available on the Digitizer is established, the User can install the libraries required to work with the digitizer: the Dig2 and the FELib library available on our site [RD4].

- Download the binary files for the aarch64 distribution.
- Copy the *tar.gz* files on the Debian GNU/Linux OS installed on the SoC with the terminal command:  
`scp {file path}/{file name}.tar.gz admin@{digitizer path}:/home/admin`  
Note that this command must be launched from the host PC, not from the SoC.
- Connect via SSH to the SoC as shown in Sec. 11.1.
- Untar the packages with the following command: `sudo tar -zxvf {file name} -C / --no-overwrite-dir`
- Reboot the device.
- Once the installation of both libraries is completed, the User can check the content of the `/usr/local/lib` folder.

Now the User can develop their own DAQ and run it on the SoC.

## 11.3 Run the FELib Demo

For example, the User can run the FELib Demo scope as an example of a basic DAQ of the digitizer. The following steps require the digitizer to be online (for example, the digitizer can be connected in DHCP to the Network), USB, and Ethernet. Point-to-Point isn't supported.

- Copy the *caen-felib-demo-scope* folder, for example, to the Debian GNU/Linux OS installed on the SoC.
- Connect via SSH and open the terminal inside the *caen-felib-demo-scope* folder.
- Update the system and download the *build-essential* package from the apt repository by typing in the terminal:  

```
sudo apt update  
sudo apt install build-essential
```
- Now type *make* on the terminal to compile the demo.
- Launch the demo.

# 12 First Acquisition with WaveDump2

A basic waveform acquisition using the Digitizer and CAEN WaveDump2 readout software [RD2].

The example is based on a Windows PC and a USB connection.

## 12.1 Setup

By generating single-ended pulses from a function generator present in your lab, it is possible to directly input them into the analog channels of the Digitizer on the MCX connectors.

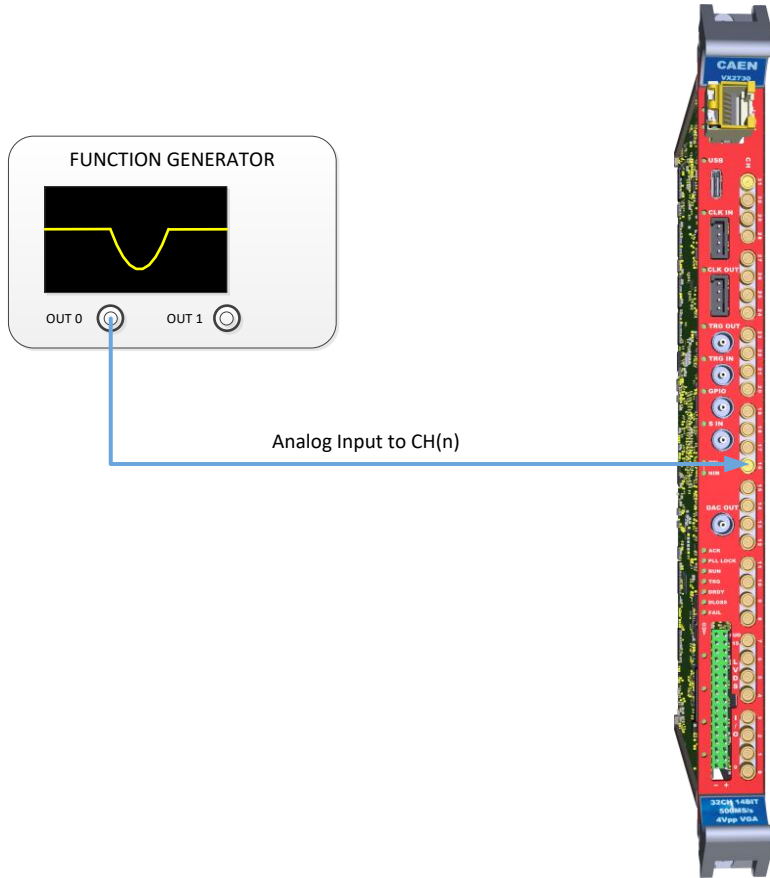


Fig. 12.1: A basic setup with the 2730 digitizer.

Fig. 12.2 shows the Gaussian signal of fixed amplitude, fixed rate, and negative polarity used as an input pulse for CH0.

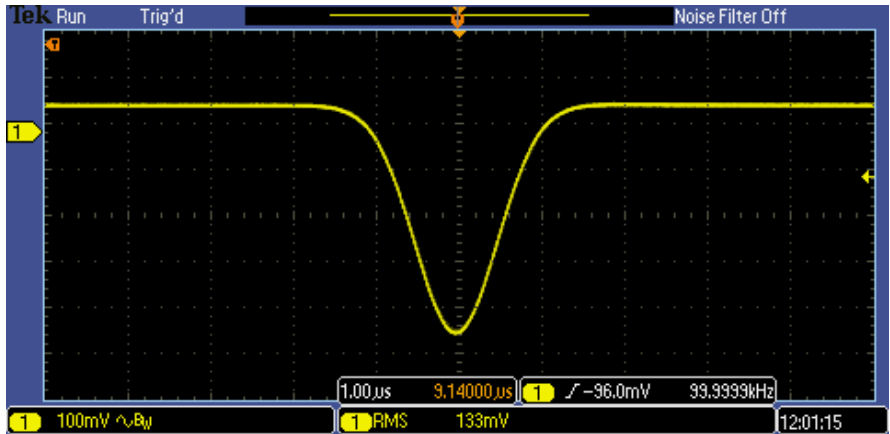
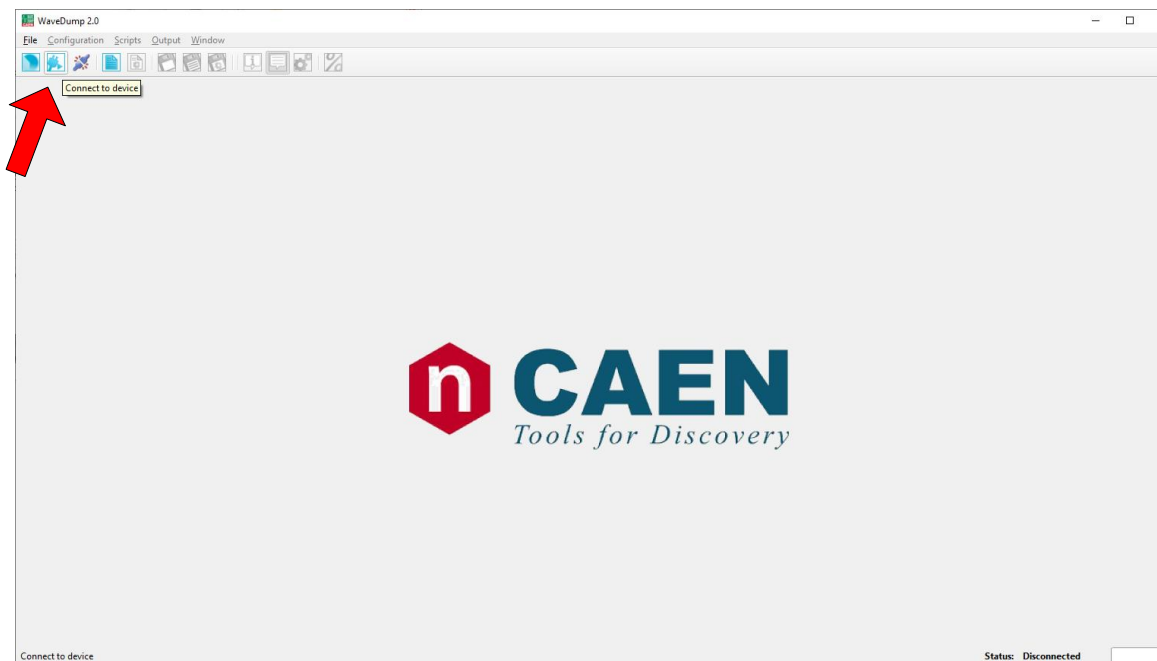


Fig. 12.2: Gaussian input signal

## 12.2 Connection and Configuration

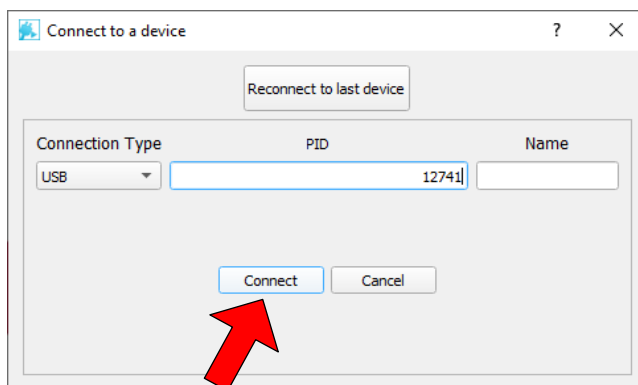
1. Download the WaveDump2 packet from the digitizer page on the CAEN website.
2. Unpack, then double-click on the installer file.
3. Complete the installation wizard.
4. By default, the software will be installed at the following destination path:  

*C:\Program Files\CAEN\WaveDump2*
5. Run Wavedump2 optionally by:
  - the executable file in the *bin* subfolder;
  - the desktop shortcut;
  - the Start menu.
6. Click on the Connect icon in the top menu bar.

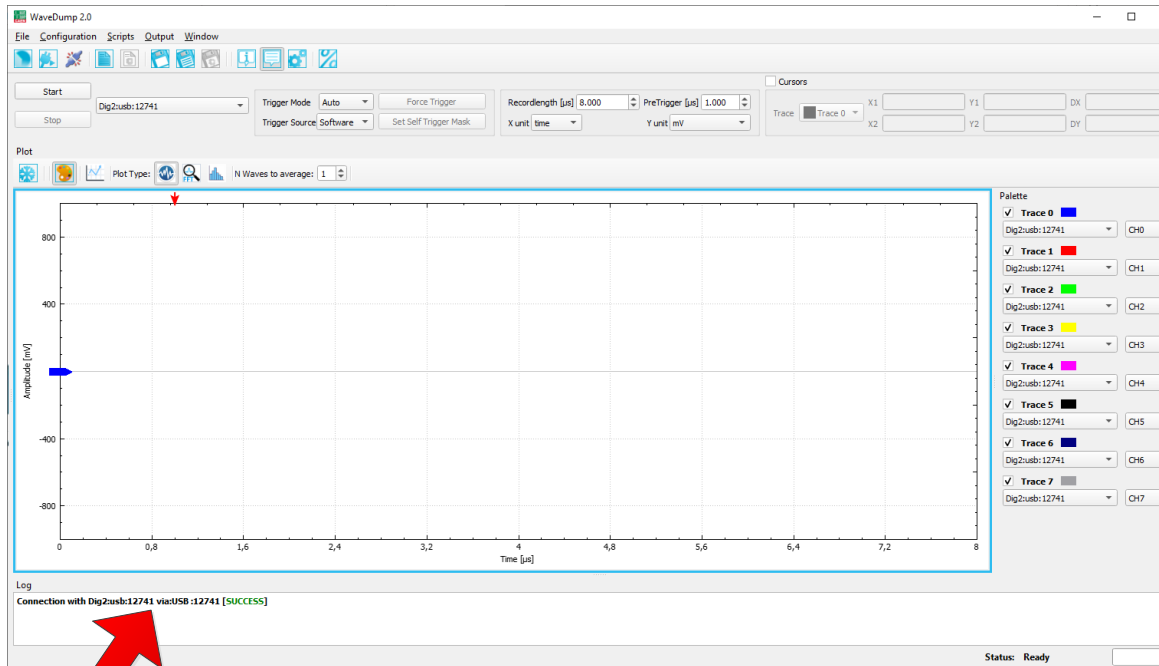


**Fig. 12.3:** WaveDump2 mainframe

7. Select the USB connection type option and digit the PID number of the target device, then click on the Connect button. In the Logs panel, at the bottom of the main window, the software reports connection success. The User can optionally define a device name (Name) that will be used by the software to identify the active device.

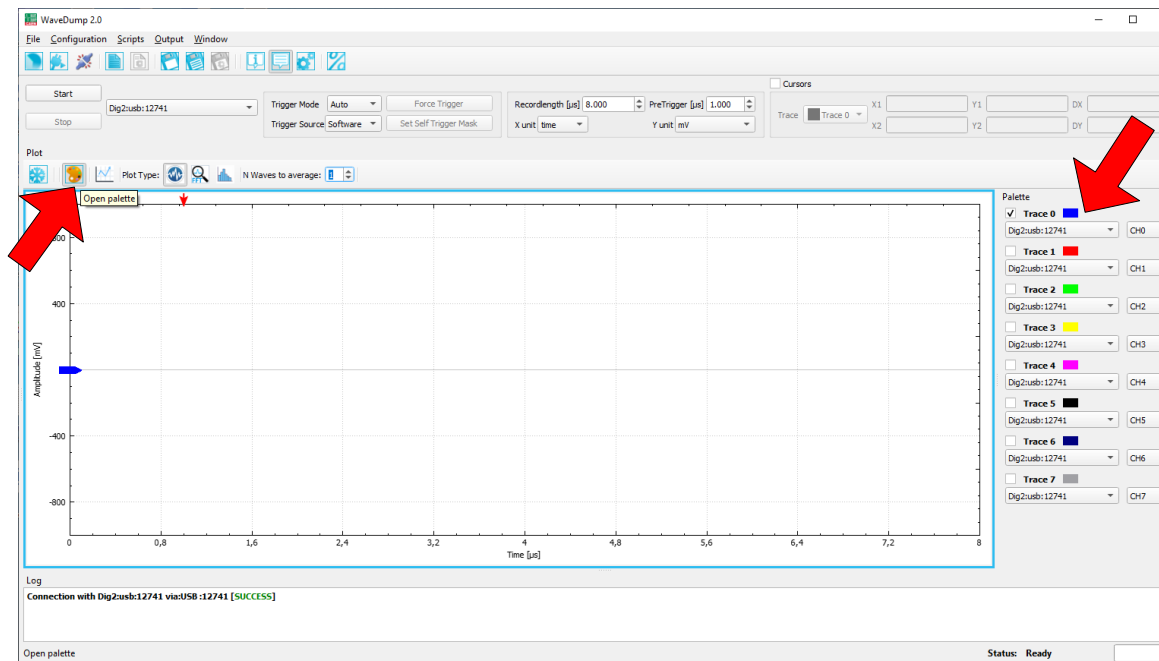


**Fig. 12.4:** Connection panel



**Fig. 12.5:** Logs panel

8. In the Plot toolbar, click on the Palette icon to show the Graph settings panel.
9. Enable only Trace 0 and select CH0 as the associated channel.



**Fig. 12.6:** Graph settings

- In the Control panel, set Trigger Mode Auto and Trigger Source Software for the connected active device (if not entered by the User, the software assigns a default device name: *Dig2.usb:<PID>* in the example). Auto mode causes the oscilloscope to sweep, even without a trigger; the software tries waiting for a new event from the device and, if no event is detected after a fixed timeout, a software trigger is sent. Software Trigger source setting makes a trigger to be sent by the software to force event acquisition.

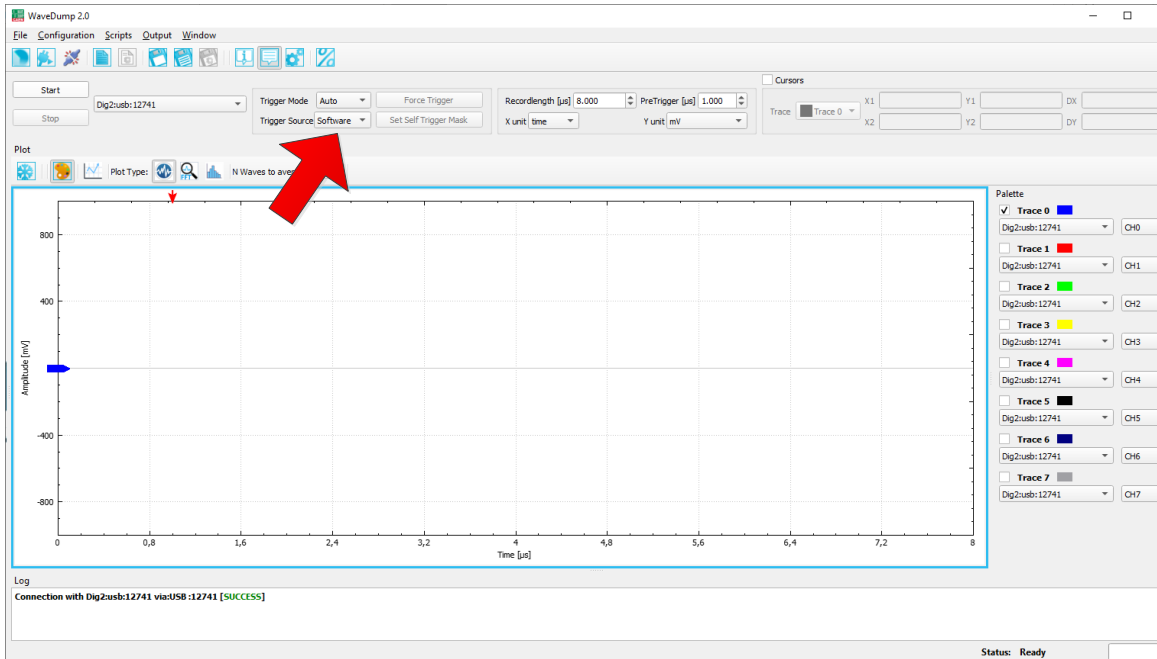


Fig. 12.7: Trigger settings

- Start the acquisition by pressing the related button in the Control panel; current events for the active trace are plotted in the Auto trigger mode. On the device, the front panel RUN LED must be on while the TRG LED lights on each time a trigger arrives.

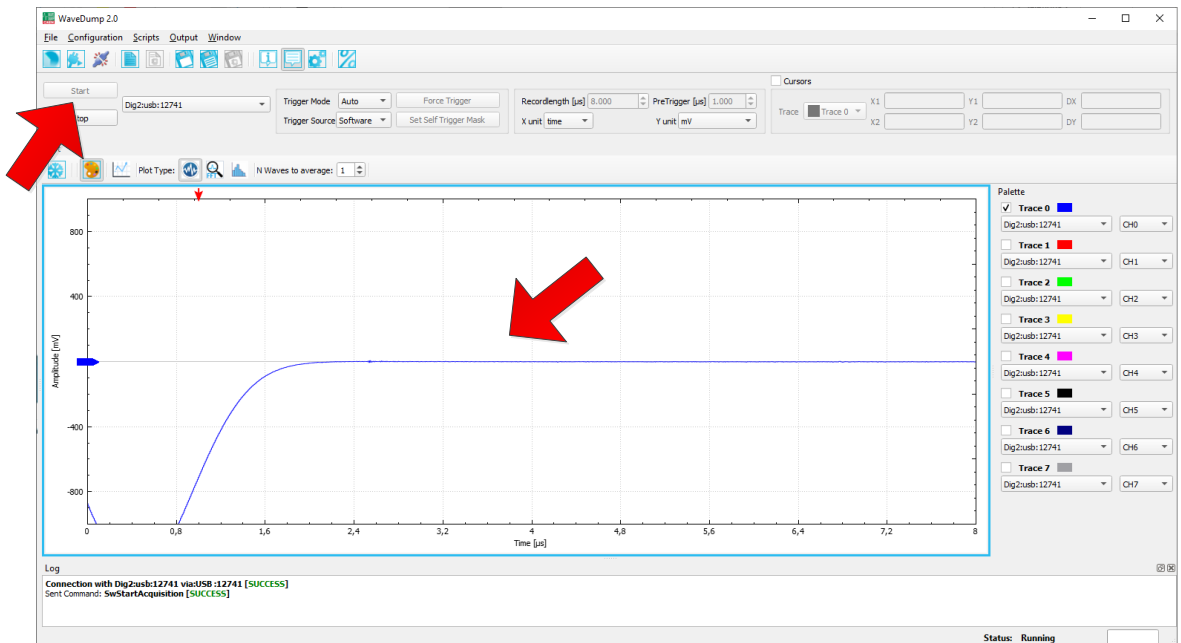
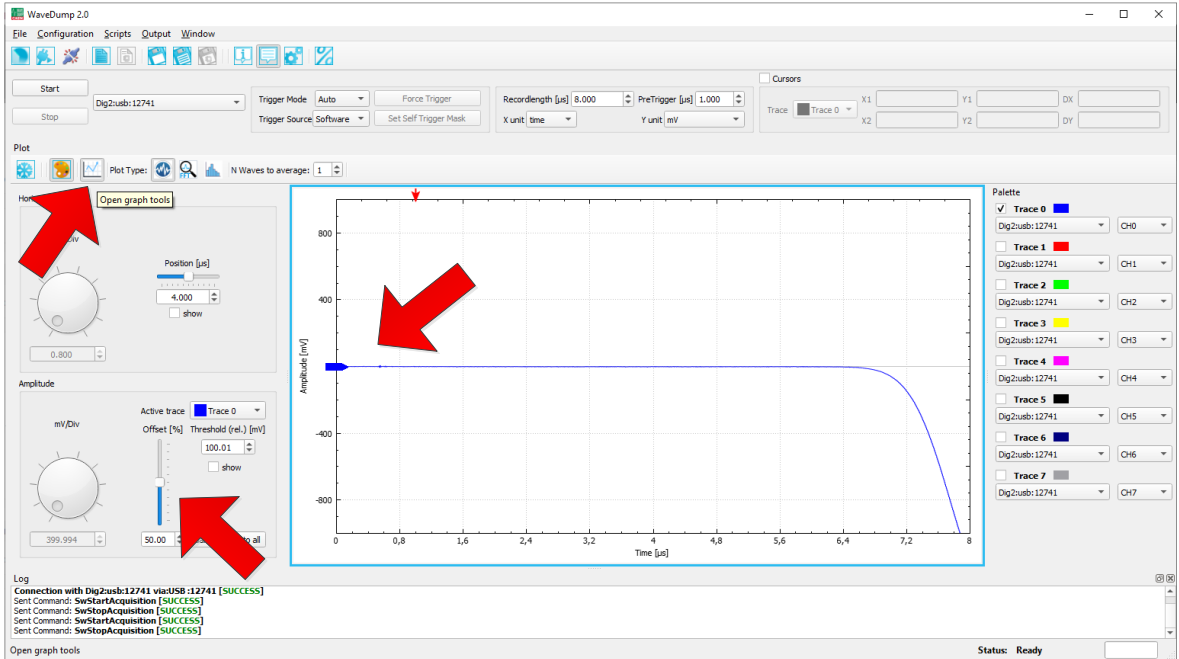


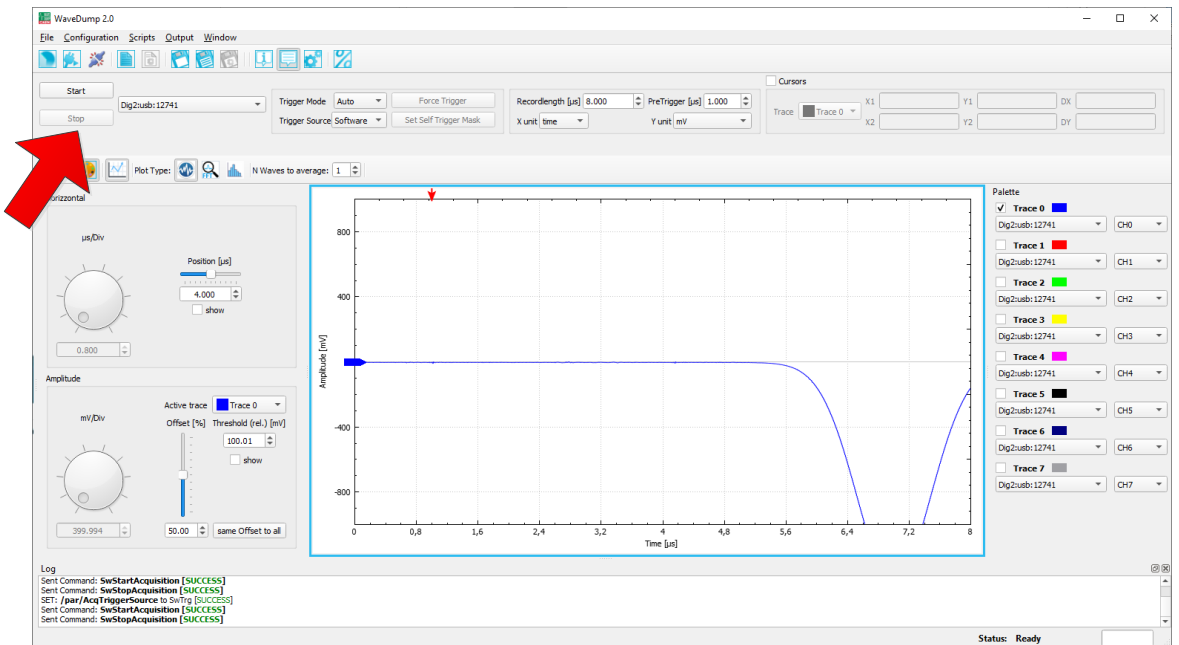
Fig. 12.8: Start Acquisition

- Click on the Graph Tools icon to show the Oscilloscope Tools panel. In the Amplitude settings, the default DC Offset value is 50% of the device input dynamic range, which means the baseline position of the active trace is around the ADC midscale.



**Fig. 12.9:** Oscilloscope Tools panel

- To get events upon the channel self-trigger mode, stop the acquisition by the related button in the Control panel (the RUN LED on the device front panel must be off), and inspect the plotted signal (Trace 0) to estimate the trigger threshold value to set for CH0. The trigger threshold must be placed out of the baseline noise band (the value must be set as positive or negative according to the input pulse polarity).



**Fig. 12.10:** Stop Acquisition

- In the Control panel, select Trigger Mode Normal and Trigger Source Self. Click on the Self Trigger Mask to open the Trigger Mask dialog.

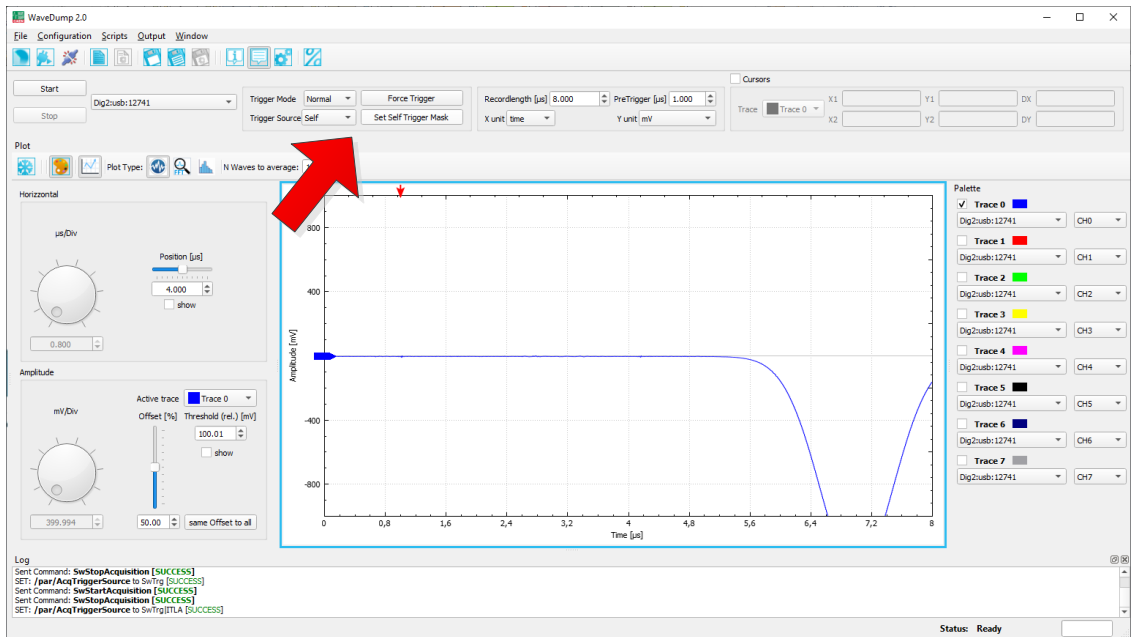


Fig. 12.11: Self-Trigger settings

- The Trigger Mask dialog allows selecting the channel that must participate in the global trigger. Click on 0 to select CH0 and press OK to confirm.

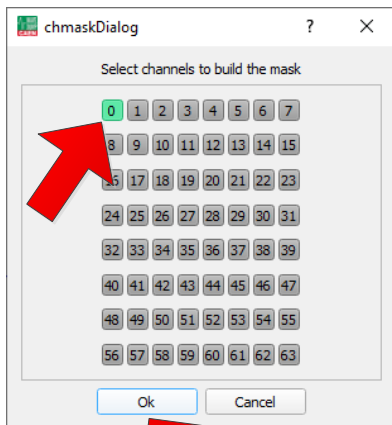
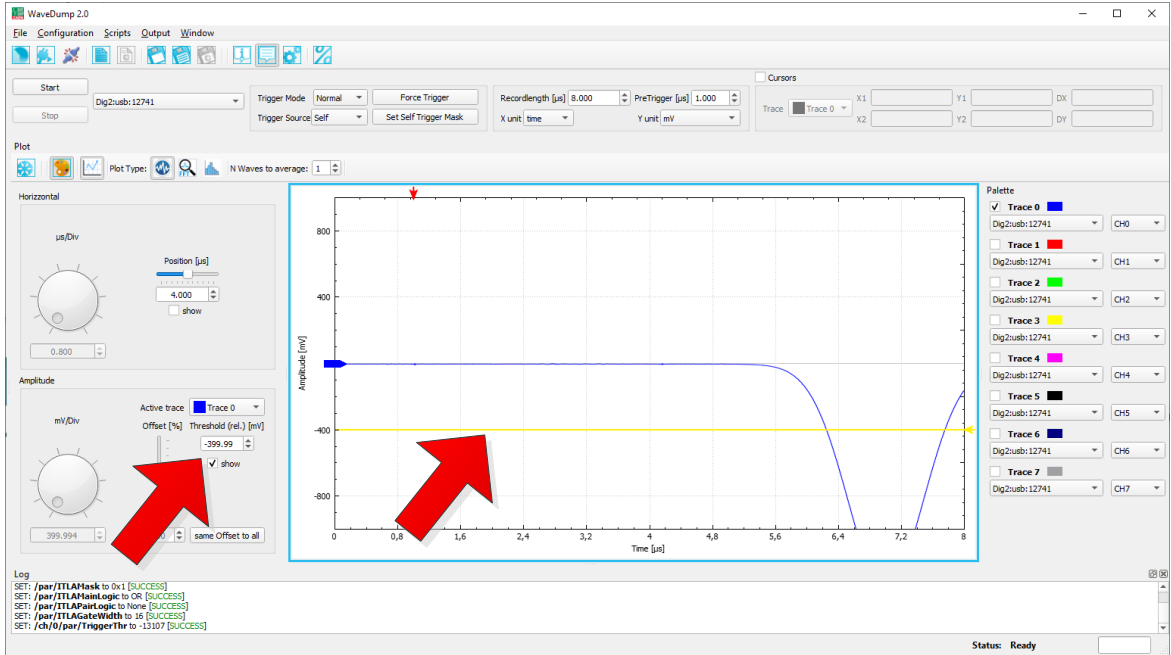


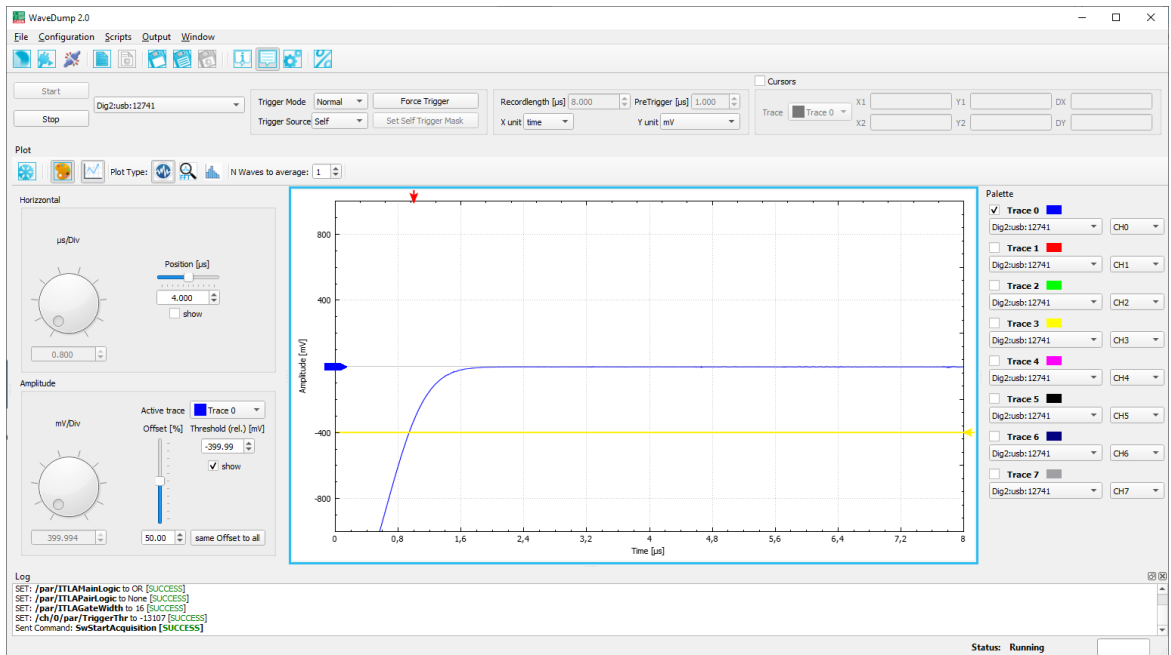
Fig. 12.12: Trigger Mask dialog

- In the Oscilloscope Tools, digit the trigger threshold signed integer value for the active trace (Trace 0) in the Threshold textbox of the Amplitude settings. Check the Show checkbox to make the trigger threshold level visible on the plot (yellow trace). The threshold value is related to the baseline level.



**Fig. 12.13:** Trigger Threshold

- Start the acquisition: the device is now getting events upon CH0 self-triggering.



**Fig. 12.14:** Acquisition in Normal mode

- At this point, it could be useful to tune some additional settings: stop the acquisition, select Configuration in the top main menu, and then click on the Setup Configuration option.

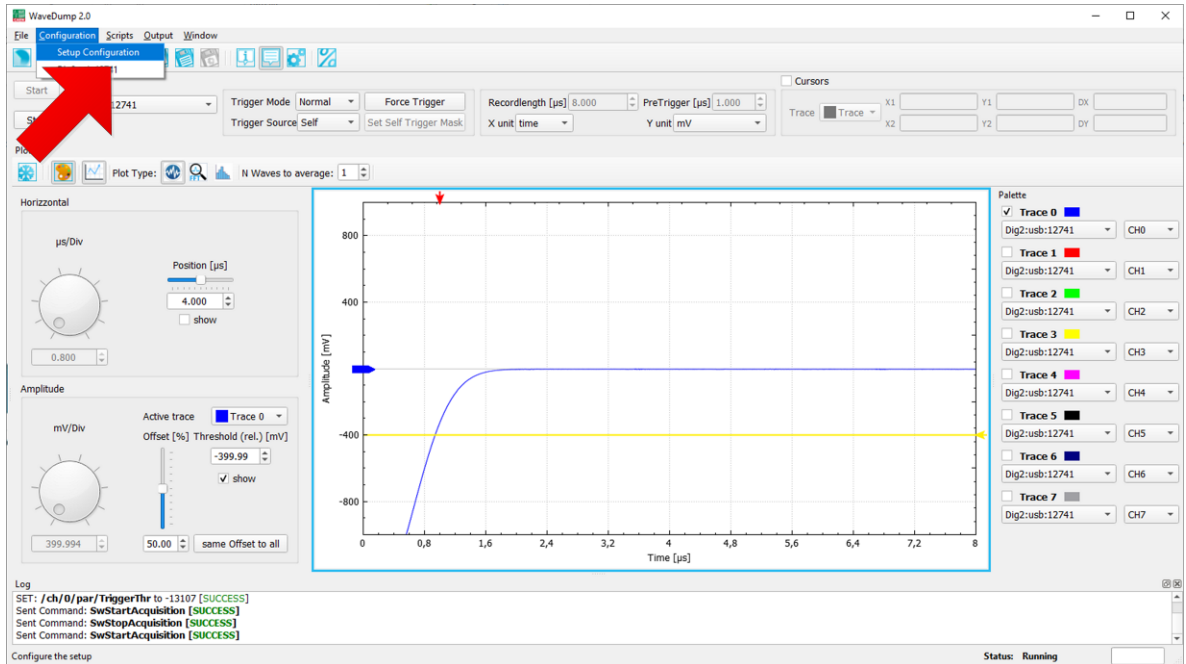


Fig. 12.15: Setup Configuration

- In the System Settings panel, apply a higher value of pre-trigger in the Main Settings area, click the CH0 button, and set Trigger Polarity on FALL in the Channel Settings area (typically, use FALL with negative pulses and RISE with positive ones).

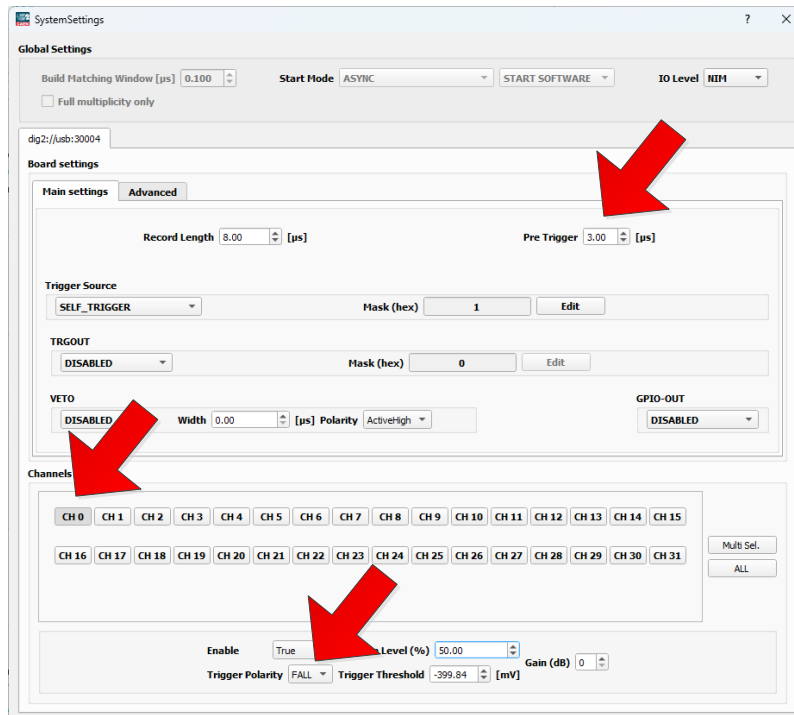
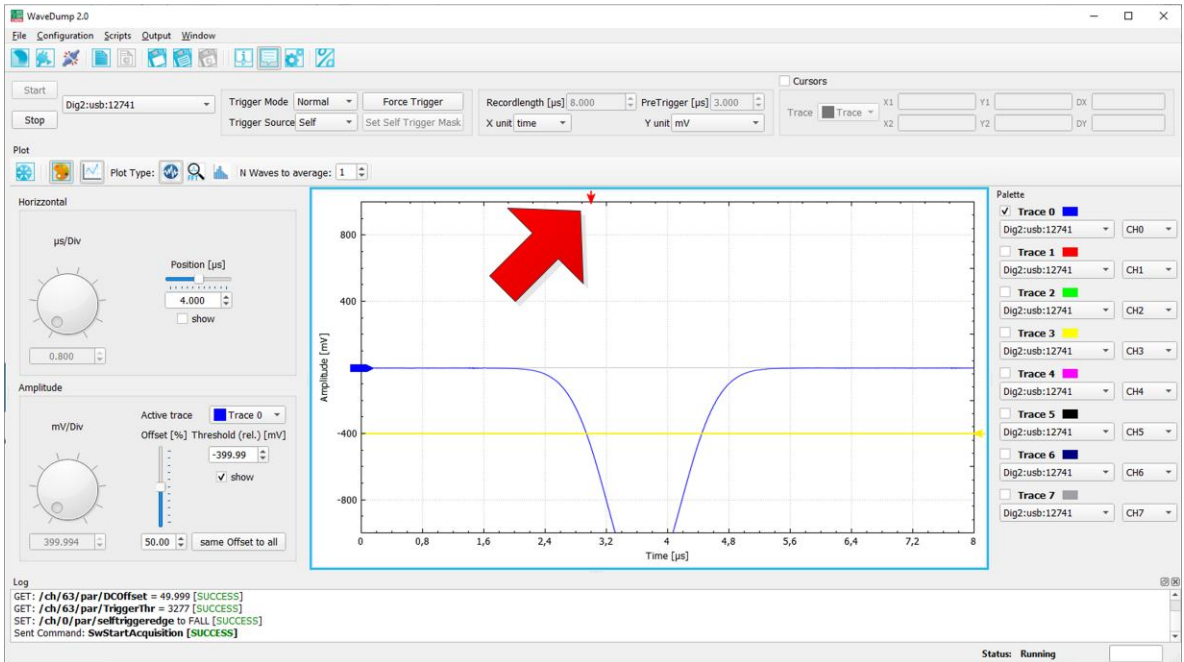


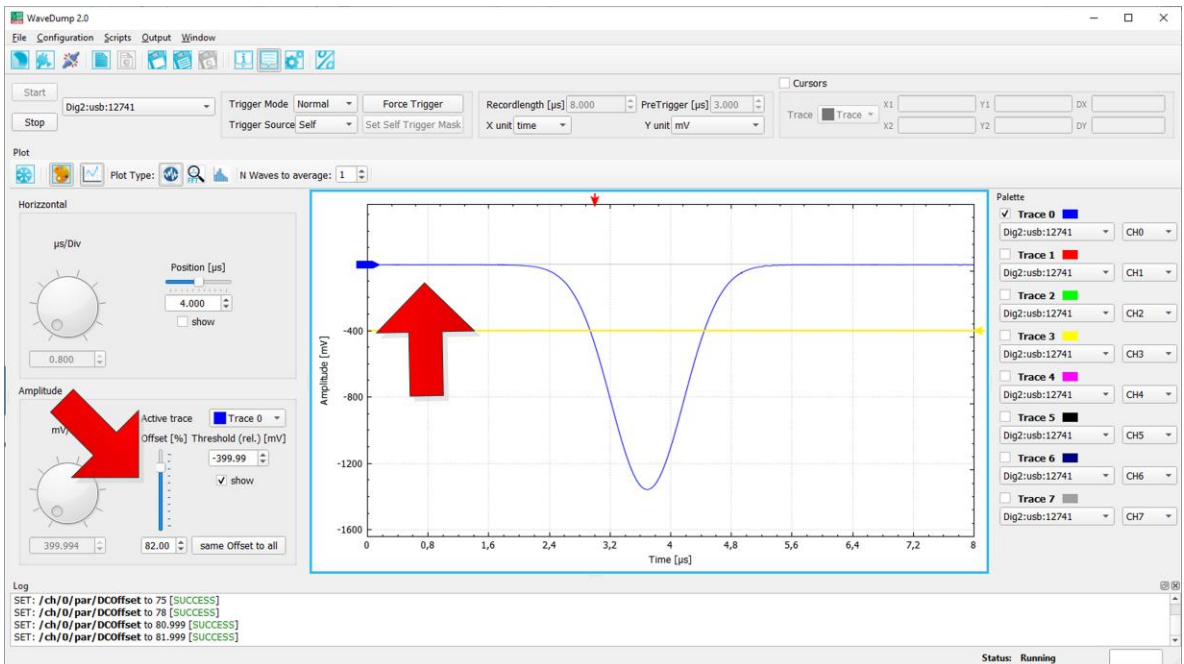
Fig. 12.16: System Settings

20. Turn back to the mainframe and start the acquisition. The thin red arrow on top of the graph indicates the current pre-trigger value.



**Fig. 12.17:** Pre-trigger setting

21. In the Amplitude settings of the Oscilloscope Tools, apply a higher Offset in the percentage of the input range.



**Fig. 12.18:** DC Offset setting

22. By clicking on the Statistics icon in the top menu bar, a set of information related to the current acquisition is displayed and updated in real-time.

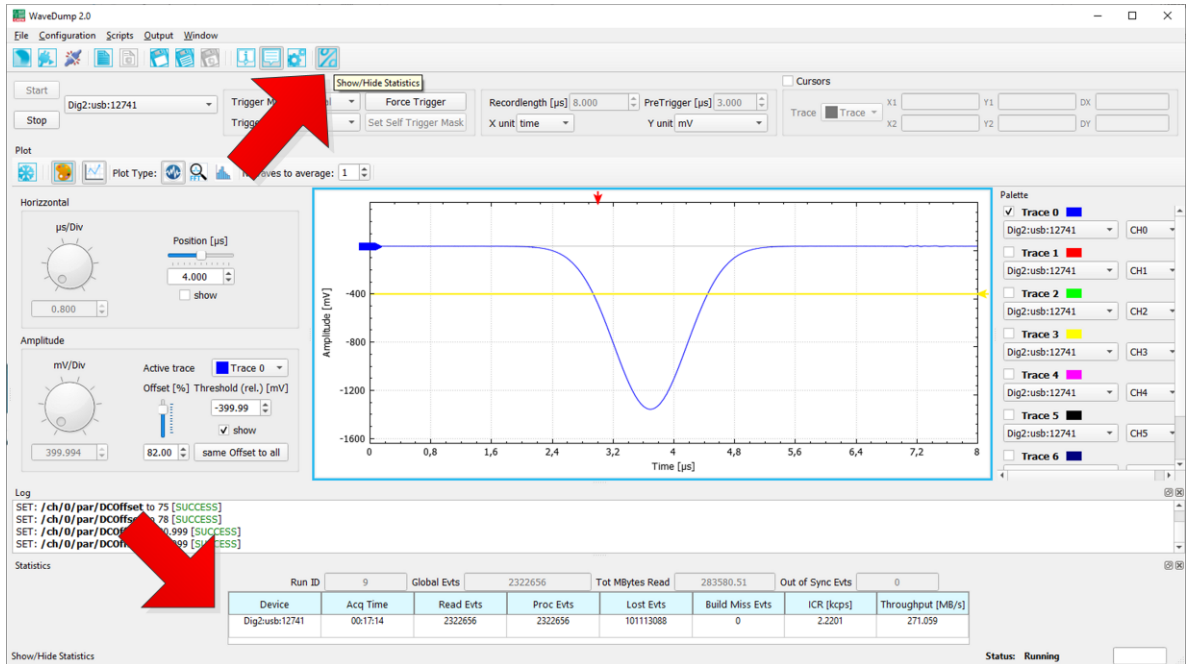


Fig. 12.19: Statistics

23. If you want to record data, stop the acquisition and click Output on the top main menu, then select Configure.

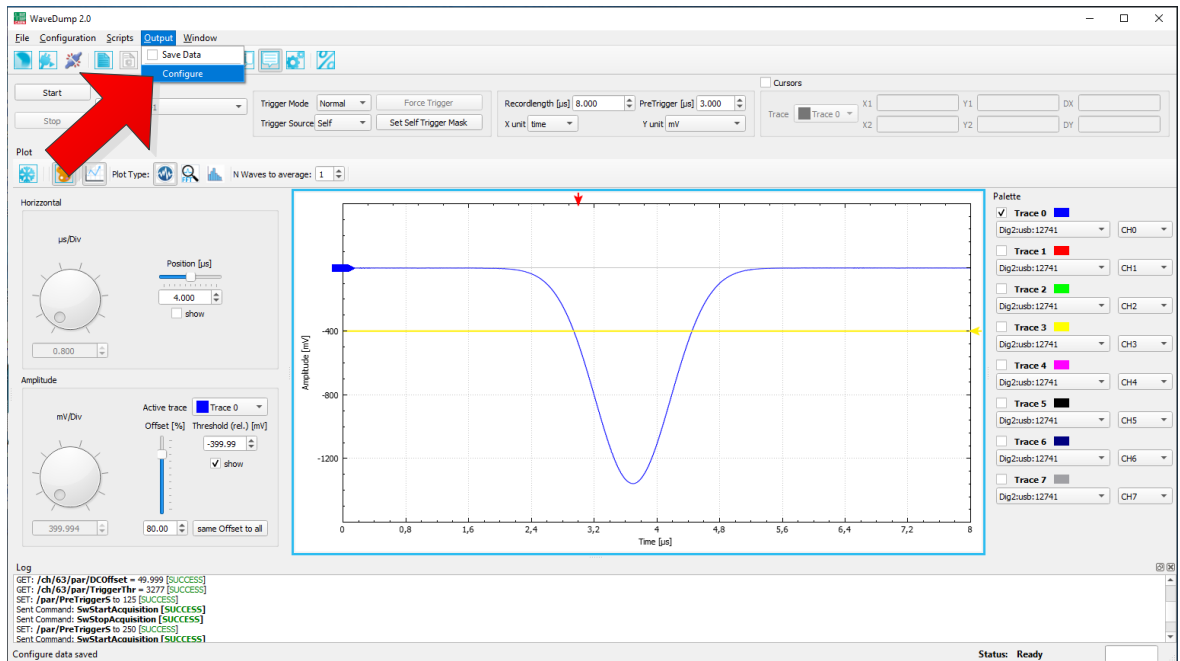
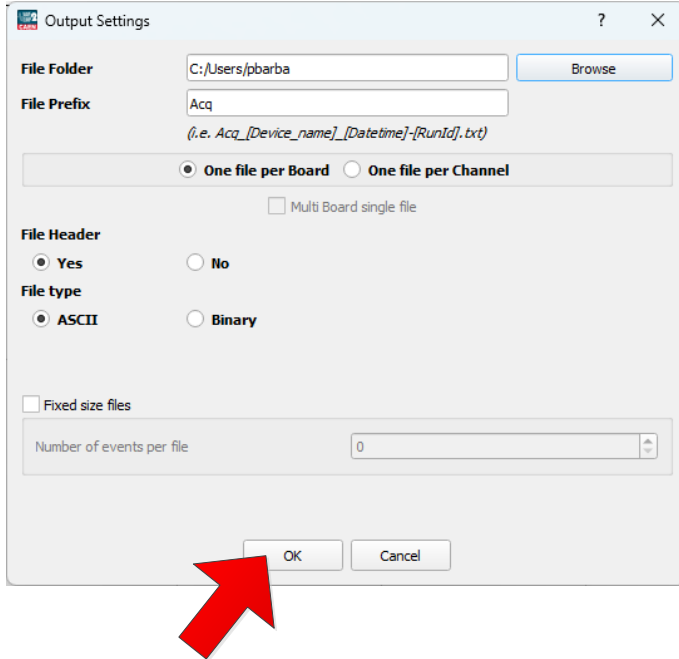


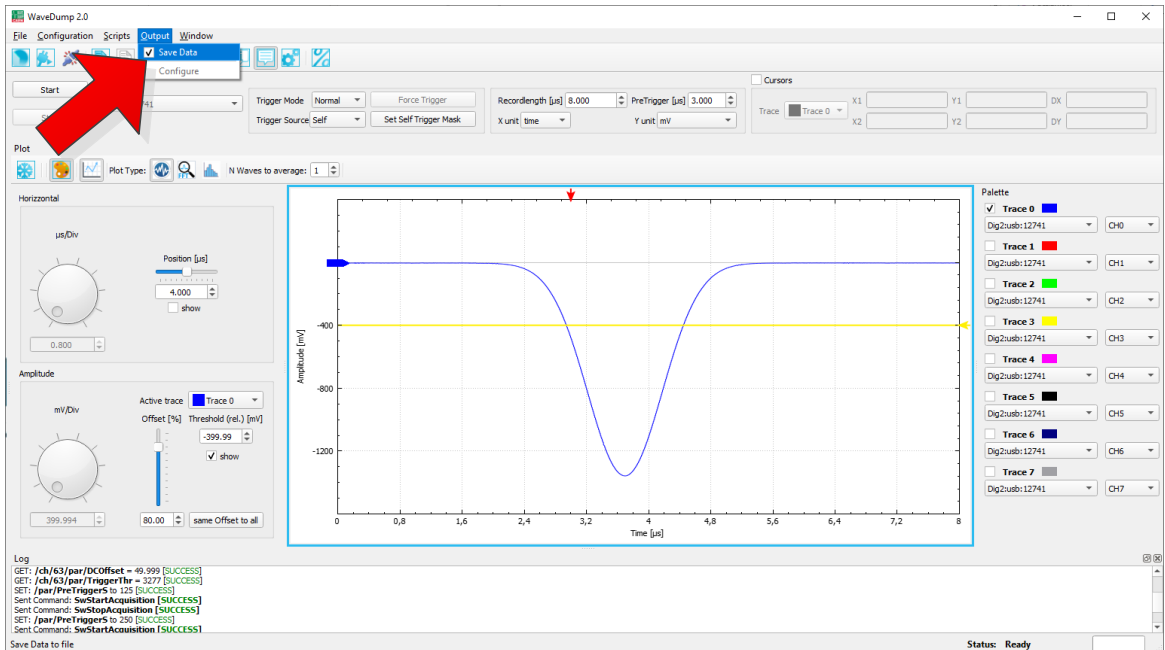
Fig. 12.20: Output Configuration

- In the Output Settings panel, customize the output file configuration and press Ok to confirm. By default, the destination path is: *C:/Users/<USER>*



**Fig. 12.21:** Output Settings

- Check Save to enable data saving. After the recording session (Start/Stop acquisition), the output files will be available at the configured path. For the output file formats, refer to **[RD2]**.



**Fig. 12.22:** Outputs Enable

26. Stop the acquisition, select File in the top main menu, then click on Exit to quit WaveDump2.

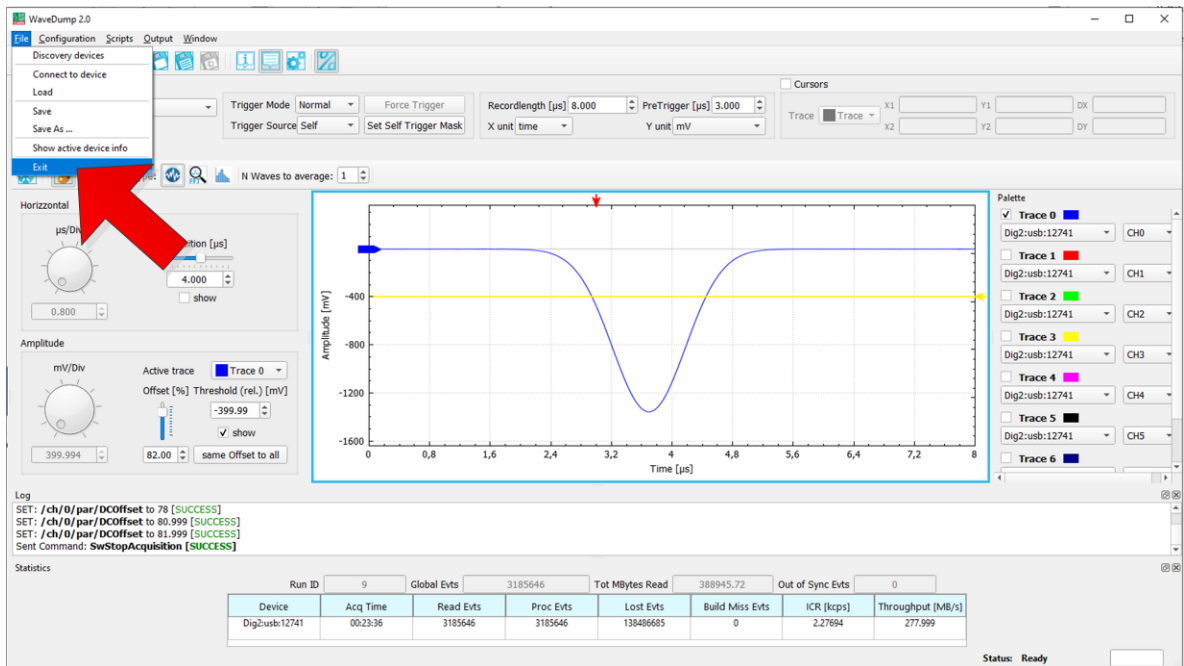


Fig. 12.23: Exit

# 13 Instructions for Cleaning

The equipment may be cleaned with isopropyl alcohol or deionized water and air-dried. Clean the exterior of the product only.

Do not apply cleaner directly to the items or allow liquids to enter or spill on the product.

## 13.1 Cleaning the Touchscreen

To clean the touchscreen (if present), wipe the screen with a towelette designed for cleaning monitors or with a clean cloth moistened with water.

Do not use sprays or aerosols directly on the screen; the liquid may seep into the housing and damage a component. Never use solvents or flammable liquids on the screen.

## 13.2 Cleaning the air vents

It is recommended to occasionally clean the air vents (if present) on all vented sides of the board. Lint, dust, and other foreign matter can block the vents and limit the airflow. Be sure to unplug the board before cleaning the air vents and follow the general cleaning safety precautions.

## 13.3 General cleaning safety precautions

CAEN recommends cleaning the device using the following precautions:

- 1) Never use solvents or flammable solutions to clean the board.
- 2) Never immerse any parts in water or cleaning solutions; apply any liquids to a clean cloth and then use the cloth on the component.
- 3) Always unplug the board when cleaning with liquids or damp cloths.
- 4) Always unplug the board before cleaning the air vents.
- 5) Wear safety glasses equipped with side shields when cleaning the board

## 14 Device decommissioning

After its intended service, it is recommended to perform the following actions:

- Detach all the signal/input/output cables
- Wrap the device in its protective packaging
- Insert the device in its packaging (if present)



**THE DEVICE SHALL BE STORED ONLY IN THE ENVIRONMENTAL CONDITIONS SPECIFIED IN THE MANUAL; OTHERWISE, IT WILL NOT BE GUARANTEED PERFORMANCE AND SAFETY**

# 15 Disposal

The disposal of the equipment must be managed in accordance with Directive 2012/19 / EU on waste electrical and electronic equipment (WEEE).



The crossed bin symbol indicates that the device shall not be disposed of with regular residual waste.

# 16 Technical Support

To contact CAEN specialists for requests on the software, hardware, and board return and repair, it is necessary to have a MyCAEN+ account on [www.caen.it](http://www.caen.it):

<https://www.caen.it/support-services/getting-started-with-mycaen-portal/>

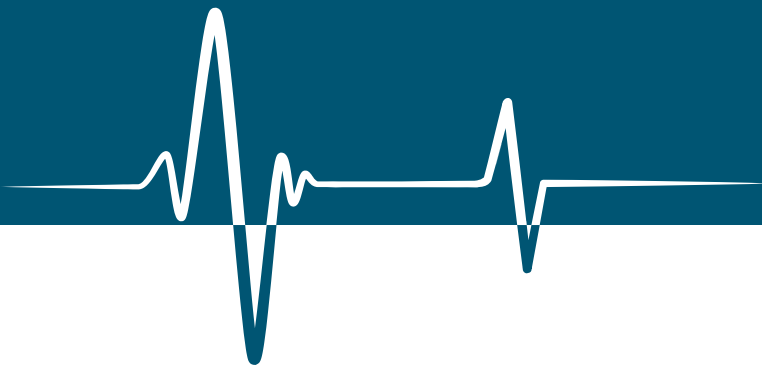
All the instructions for using the Support platform are in the document:



A paper copy of the document is delivered with the CAEN boards.

The document is downloadable for free in PDF digital format at:

[https://www.caen.it/wp-content/uploads/2022/11/Safety\\_information\\_Product\\_support\\_W.pdf](https://www.caen.it/wp-content/uploads/2022/11/Safety_information_Product_support_W.pdf)



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